HOW JOB SAVVY ARE YOU?
"Theresa and Bryan"
ANSWER KEY
(PAGE 140, JOB SAVVY, 5TH EDITION)

1. Theresa

   Theresa should ask questions about how to perform the new procedure. It would be a good idea for Theresa to take notes so she will only have to ask the questions once.

2. Bryan

   Bryan should apologize for the error and inform his supervisor that the problem will not happen again. If Bryan is not sure of the proper procedure for loading the boxes, he should ask questions.