

## PROBLEM SOLVING ANSWER KEY

1. It is important to believe a problem can be solved; otherwise, it is too easy to give up on finding a solution to the problem.
2. That means that sometimes you can be 100% sure of the cause of a problem, but sometimes you have to accept most-likely or probable causes.
3. Problem solving is a continuous process because, in work as in life, new problems continually arise. In fact, sometimes the solution to one problem has a ripple effect and causes a new problem elsewhere.