MANAGEMENT THROUGH TEAM WORK
ANSWER KEY

1. Employee involvement means utilizing the company's employees in the problem-solving process.

2. A quality circle is a group of employees that meet to identify and solve problems.

3. Acceptable answer includes: "Yes, I would feel more involved in the company and assume that they valued my experience and opinions."

4. Employees are becoming more involved in problem solving because businesses are recognizing that they can often get effective solutions to problems from the individuals doing the work.