

**HOW JOB SAVVY ARE YOU?**  
**“Rick and Lynette”**  
**ANSWER KEY**  
**(PAGE 152, JOB SAVVY, 5TH EDITION)**

Exercise 1 - Rick

1. They will feel that Rick is overreacting and that he has no sense of humor.
2. Rick should have talked with his co-workers and asked them to stop playing that joke.

Exercise 2 - Lynette

1. The other workers will feel that Lynette has a bad temper.
2. Lynette should have restacked the boxes, chalking it up to being a good team player. Then Lynette could ask her supervisor for a clarification of her specific duties and who in the store can assign her tasks. If her co-workers are overstepping their bounds, it is up to Lynette’s supervisor to rectify the situation, not Lynette.