HOW JOB SAVVY ARE YOU?
(PAGE 208-209, JOB SAVVY, 5TH EDITION)
ANSWER KEY

1. Shane

   No, Shane should not tell Fran. He is privy to the payroll data only because of his job. There could also be other circumstances behind the salary structure (i.e. higher base pay for off-hours, higher pay for certification, etc.). Sharing this information with others is unethical. However, he could mention the situation to Human Resources so that they can address the situation with Fran's boss if they believe the situation needs to be addressed.

2. Justine

   No, Justine is not doing the right thing. It is possible that customers are not coming into the shop because they believe it is crowded and there will be a long wait. Under no circumstances should Justine turn the workplace into her own social hangout. If Justine's friends were customers as well as friends it would be different.

3. Lance

   No, a policy is a policy. If Lance feels he has special circumstances he should address that with his supervisor. In this case, if employees know they can get food that does not sell quickly, they may not try as hard to sell the food.

4. Demos

   No, that is out-and-out software theft. Software works on licenses and the software he took was licensed for use at the place of work only. In fact, owning the old software may have resulted in an upgrade price for the company rather than a retail price. Part of the condition for the upgrade could have been that the old program would no longer be used.