HOW JOB SAVVY ARE YOU? ANSWER KEY
(PAGE 64-65, JOB SAVVY, 5TH EDITION)

1. What problems did Lee create by not coming to work?

Problems caused include: not enough staff to handle the breakfast rush, customers not being able to get food in time to get to their jobs on time, so they may not come back again, long waits for food, etc.

2. How does Lee's absence affect his co-workers?

Extra burden and stress placed on coworkers.

3. How many times do you think George will allow Lee to be absent from work before taking some kind of action?

Maybe one more time. It is Lee's responsibility to have a reliable car; it is not a problem that George or the business has to put up with.

4. If you were one of Lee's coworkers, how would you react when Lee returns to work?

They would be upset since Lee's absence caused a hectic workplace and probably angry customers.

5. If George ignores the situation, how do you think Lee will react?

If George ignores the situation: Lee will feel that he can be absent more often as long as he has a good excuse.

6. If you were George, how would you handle the situation?

George should give Lee a warning and tell him that having a way to get to work on time is his responsibility. Tell him that the next time he has car trouble he should call a friend or even a taxi to drive him to work.

Additional comment:

Inform the class that it is not only important to get to work on time but that it is also important to be ready to work at the scheduled time. In other words, if you are scheduled to start work at 9:00 AM, it is not acceptable to get to work at 9:00 and then drink coffee and read a newspaper. In this scenario, if you want to have a cup of coffee and read the newspaper, do it before you get to work or get to work early and be finished drinking coffee and reading your newspaper by 9:00.