

✓ READING CHECK-UP

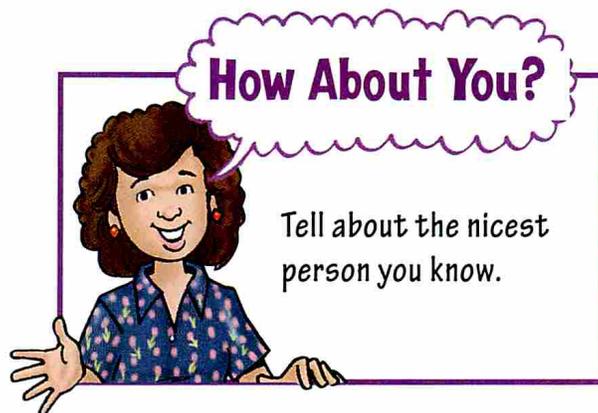
CHOOSE

- Linda is the (most polite smart) person I know.
- She's the most (talented friendliest) girl in the neighborhood.
- She's a very (nicest nice) person.
- Rex is the most (stubborn mean) dog in the neighborhood.
- He's the (lazy noisiest) dog I know.
- He's also the most (ugliest obnoxious) dog in town.

Q & A

The neighbors are talking. Using these models, create dialogs based on the stories.

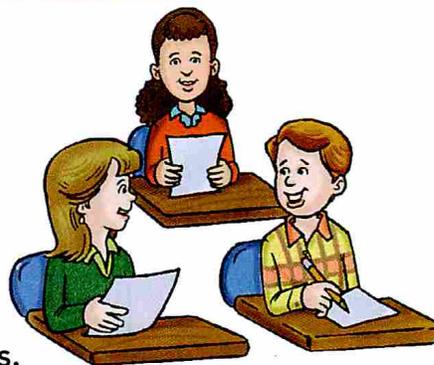
- A. You know . . . I think Linda is very *nice*.
 B. I agree. She's the *nicest* girl in the neighborhood.
- A. You know . . . I think Rex is very *obnoxious*.
 B. You're right. He's the *most obnoxious* dog in the neighborhood.



How to Say It!

Expressing an Opinion

- A. { In my opinion, . . .
 As far as I'm concerned, . . .
 If you ask me, . . . } *Linda is the most talented student in our school.*
- B. I agree. / I disagree.



Practice conversations with other students. Share opinions.

LISTENING

Listen to the sentence. Is the person saying something good or something bad about someone else?

- | | | | | | |
|------------|--------|------------|--------|------------|--------|
| 1. a. good | b. bad | 4. a. good | b. bad | 7. a. good | b. bad |
| 2. a. good | b. bad | 5. a. good | b. bad | 8. a. good | b. bad |
| 3. a. good | b. bad | 6. a. good | b. bad | 9. a. good | b. bad |

PRONUNCIATION *Linking Words with Duplicated Consonants*

Listen. Then say it.

She's the nicest teacher in our school.

He's the most stubborn neighbor on our street.

They're the most talented dancers in the world.

Say it. Then listen.

He's the most generous student in our class.

This is the cheapest toothpaste in the store.

He's the most polite taxi driver in the city.

A. May I help you?

B. Yes, please. I want to buy ~~a~~an large TV.

A. I think you'll like this one. It's VERY large.

B. Don't you have ~~a~~an { larger ~~one~~ } one?
more _____

A. No, I'm afraid not. This is the { largest ~~one~~ } one we have.
most _____

B. Thank you anyway.

A. Sorry we can't help you. Please come again.



1. large TV



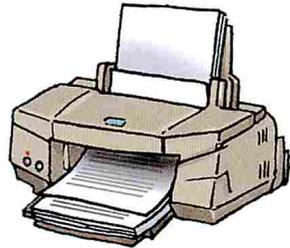
2. comfortable rocking chair



3. good CD player



4. cheap watch



5. fast printer



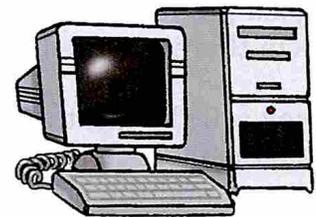
6. elegant evening gown



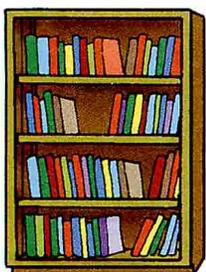
7. small cell phone



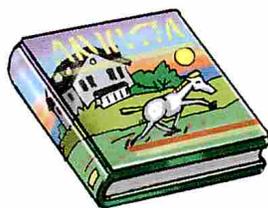
8. lightweight video camera



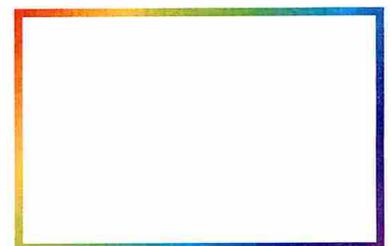
9. powerful computer



10. tall bookcase



11. short novel



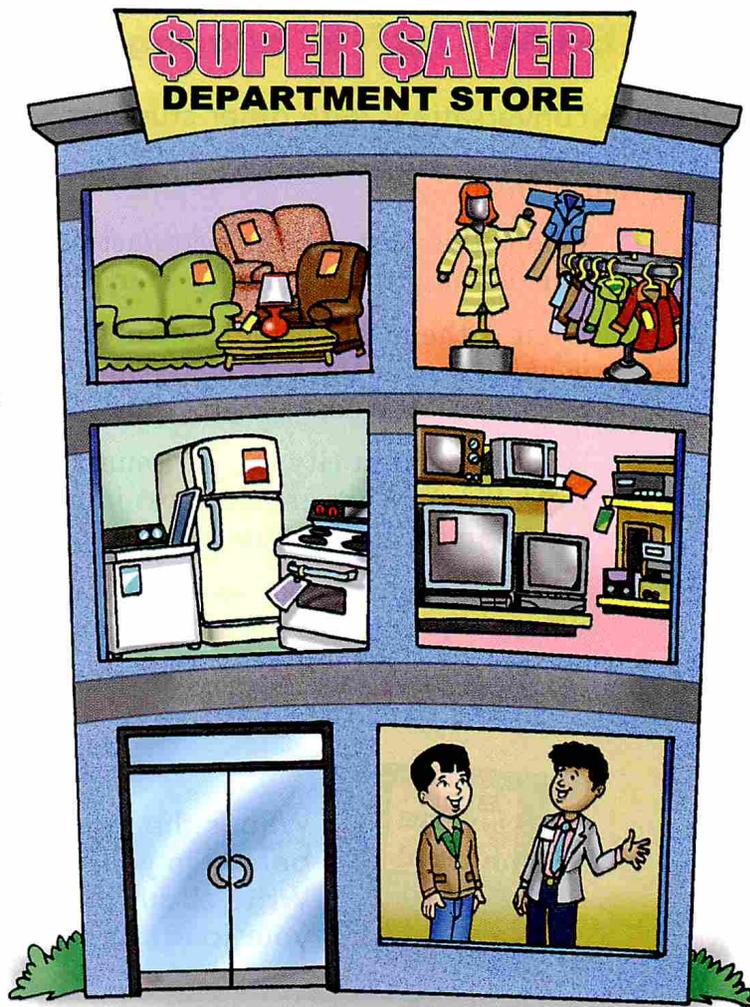
12.

THE SUPER SAVER DEPARTMENT STORE

The Super Saver Department Store is the most popular store in town. It isn't the cheapest, and it isn't the most expensive. It doesn't have the best products, and it doesn't have the worst.

The furniture isn't the most comfortable you can buy, but it's more comfortable than the furniture at many other stores. The clothes aren't the most fashionable you can buy, but they're more fashionable than the clothes at many other stores. The appliances aren't the most dependable you can buy, but they're more dependable than the appliances at many other stores. The home entertainment products aren't the best you can buy, but they're better than the home entertainment products at many other stores. In addition, the location is convenient, and the salespeople are helpful.

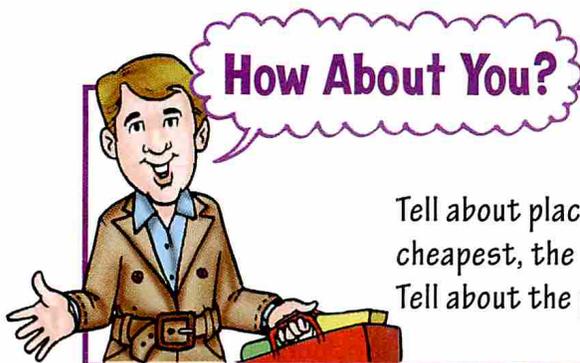
You can see why the Super Saver Department Store is the most popular store in town. The prices are reasonable, and the products are good. That's why people like to shop there.



✓ READING CHECK-UP

TRUE OR FALSE?

1. Bob's Bargain Department Store is the most popular store in town. *False*
2. The salespeople at Lord and Lady are more helpful than the salespeople at Super Saver. *False*
3. The location of Lord and Lady isn't as convenient as the location of Bob's. *False*
4. The Super Saver Department Store has the best prices in town. *False*
5. The home entertainment products at Super Saver are better than the home entertainment products at Bob's. *True*
6. People in this town say the cheapest department store is the best. *False*



How About You?

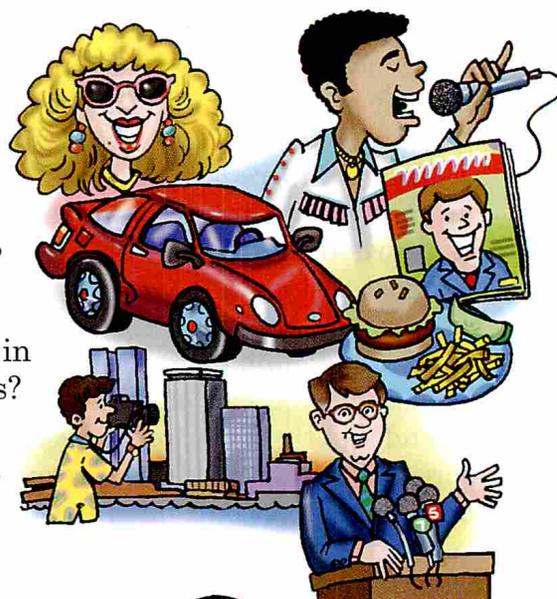
Tell about places to shop where you live: the cheapest, the most expensive, the most popular. Tell about the products they sell.

INTERACTIONS *Sharing Opinions*

Practice conversations with other students. Share opinions, and give reasons for your opinions.

In your opinion, . . .

1. Who is the most popular actor/actress in your country? Who is the most popular TV star? the best singer?
2. What is the most popular car in your country? the most popular sport? the best newspaper? the most popular magazine? the best TV program? the most popular food?
3. What is the best city in your country? What is the worst city? Why? What are the most interesting tourist sights in your country? What are the most popular vacation places?
4. Who is the most important person in your country now? Why? Who was the most important person in the history of your country? Why?



Who is the most important person in your life? Why? Write about this person in your journal.



GRAMMAR FOCUS

SUPERLATIVES

He's	the smartest the nicest the biggest the busiest	person I know.
	the most talented the most interesting	

Complete the sentences.

1. A. I'm looking for a fast computer.
B. This is fastest computer we sell.
2. A. Your sister Susan is very intelligent.
B. I agree. She's the most intelligent person I know.
3. A. I'm looking for a big refrigerator.
B. This is biggest refrigerator in the store.
4. A. Our cousins are very nice.
B. I agree. They're the nicest people in our family.
5. A. Is this camera lightweight?
B. Yes. It's the lightest camera you can find.
6. A. Our history teacher is very interesting.
B. I agree. I think he's the most interesting teacher in the school.
7. A. This dress is very fashionable.
B. I think it's the most fashionable dress in the store.
8. A. I'm looking for a good DVD player.
B. This is the best one we sell.
9. A. Are your upstairs neighbors friendly?
B. Yes. They're the friendliest people in our building.
10. A. Are the products at that store bad?
B. Yes. I think they're the worst products in town.

1 CONVERSATION LOCATING ITEMS IN A DEPARTMENT STORE

STORE DIRECTORY	
DEPARTMENT	FLOOR
Children's Clothing	1
Women's Clothing	1
Men's Clothing	2
Electronics	3
Housewares	3
Furniture	4
Household Appliances	4

Practice conversations with a classmate. Use the directory to find the correct department and floor for these items and others.

- A. Excuse me. Where can I find **refrigerators**?
- B. In the **Household Appliances** department on the **fourth** floor.
- A. Thank you.



1.



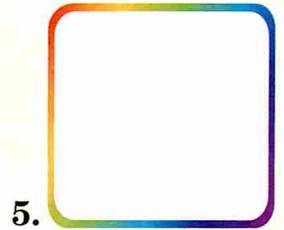
2.



3.



4.



5.

2 CONVERSATION RETURNING & EXCHANGING ITEMS



Practice conversations with a classmate.

- A. I'd like to return this/these sweater.
- B. What's the matter with it/them?
- A. It's/They're too tight.
- B. Would you like to exchange it/them?
- A. No, thank you. I'd like a refund, please.
- B. Do you have your receipt?
- A. Yes. Here it is.



1. sweater
tight



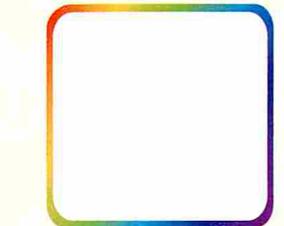
2. jeans
large



3. pants
long



4. dress
short



5.

3 TEAMWORK CATEGORIZING

Bring department store ads to class. Work with a classmate. On a piece of paper, write the names of the store departments on this page. Then list items in your ads in the correct department.

USING AN ATM

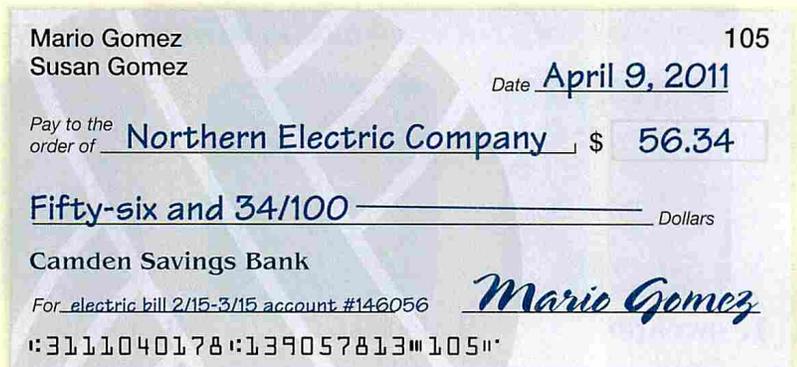
Look at the ATM screens and answer the questions.



1. *Insert your card* means _____.
 - A. take your card
 - B. put your card in the machine
 - C. use your card
 - D. return your card
2. Your PIN is your _____.
 - A. social security number
 - B. bank account number
 - C. telephone number
 - D. personal identification number
3. After you enter your PIN, you _____.
 - A. enter the bank
 - B. insert your ATM card
 - C. select a transaction
 - D. deposit money
4. To put \$100 in your checking account, select _____.
 - A. Deposit
 - B. Balance Inquiry
 - C. Fast Cash
 - D. Withdrawal
5. To find out how much money is in your account, select _____.
 - A. Transfers
 - B. Balance Inquiry
 - C. Deposit with Cash Back
 - D. Withdrawal
6. To move money from one account to another, select _____.
 - A. Fast Cash
 - B. Balance Inquiry
 - C. Transfers
 - D. Deposit with Cash Back

READING CHECKS

Look at the check. Decide if the following sentences are True (T) or False (F).



1. Northern Electric Company wrote this check on April 9, 2011.
2. The check is for fifty-six dollars and thirty-four cents.
3. Mario Gomez is paying the electric bill.
4. The bill is for the month of April.
5. Susan Gomez can also write checks with this checking account.
6. 146056 is the checking account number.

Read this sign in a Customer Service Department and answer the questions.

Gray's
Department Store

Our Return Policy

- We are happy to accept returns on most items within 90 days of the date of purchase.
- Exceptions to our 90-day return policy:
 - We will accept returns within 45 days of the date of purchase on computers, monitors, printers, and other computer components.
 - We will accept returns within 30 days of the date of purchase on CDs, DVDs, and computer software **ONLY** if they are unopened.
 - We will **NOT** accept returns on holiday items after the date of the holiday.
 - We will **NOT** accept returns on underwear, swimsuits, or items marked *Final Sale*.
- When you return items with a receipt, you can exchange the item or receive a refund. Your refund depends on your method of payment:

Method of Payment	Refund
Cash or debit card	Cash refund
Check (within the last 10 days)	Store credit
Check (more than 10 days ago)	Cash refund
Credit card	Credit to your account
Store credit card or gift card	Store credit

- Without a receipt, you can exchange the item for the same item in a different size or color, or you can receive a store credit for the lowest sale price of that item within the last 90 days. You need to present a photo I.D. at the time of the return. Gray's Department Store does not have to accept your return when there is no receipt.
- You can return items at any Gray's Department Store in the United States or Canada. The original price tag should be attached to the item.
- You can return defective items—items that are broken, ripped, or unsafe—at any time with or without a receipt. We will exchange or repair the defective item.

1. You have to return a computer monitor _____.
 - A. within 30 days
 - B. within 45 days
 - C. within 90 days
 - D. to the store where you bought it
2. You can return ____ 89 days after you buy it.
 - A. a jacket
 - B. a CD
 - C. a swimsuit
 - D. a printer
3. You CANNOT return _____.
 - A. defective items
 - B. unopened DVDs
 - C. items marked *Final Sale*
 - D. items with a price tag attached
4. You can receive a cash refund when you pay with _____.
 - A. a credit card
 - B. a check that is five days old
 - C. a gift card
 - D. a check that is eleven days old
5. When you don't have a receipt, _____.
 - A. you have to show a photo I.D.
 - B. you can't return the item
 - C. you might receive a cash refund
 - D. you can't exchange the item
6. You can return _____.
 - A. a CD that you bought 2 months ago
 - B. a computer that doesn't work
 - C. computer software in an opened box
 - D. a Christmas tree on January tenth

Choose the correct answer.

- Everybody compliments us about our son. They say he's the ____ boy in the neighborhood.
 - worst
 - laziest
 - friendliest
 - most boring
- The new shopping mall is in a very ____ location.
 - short
 - convenient
 - lightweight
 - energetic
- George is a wonderful salesperson. He's always _____.
 - helpful
 - noisy
 - rude
 - sloppy
- Our store sells the most ____ appliances in the city.
 - patient
 - generous
 - honest
 - dependable
- Nobody in our building likes the man in Apartment 5. He's very _____.
 - popular
 - nice
 - mean
 - kind
- My niece always says, "Thank you" and "You're welcome." She's the most ____ little girl I know.
 - stubborn
 - polite
 - horrible
 - obnoxious
- To use the ATM, insert your ____ and enter your PIN.
 - key
 - money
 - account
 - card
- I'm going to ____ money from my savings account to my checking account.
 - transfer
 - balance
 - use
 - select
- I need to return this video camera to the store because _____.
 - it was marked *Final Sale*
 - it has the original price tag
 - it's defective
 - I paid with a credit card
- Excuse me. Can you help me? I'd like to ____ this sports jacket for a larger size.
 - accept
 - exchange
 - attach
 - receive

SKILLS CHECK

Words:

- | | | | | |
|--|---|------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> bad-worse-worst | <input type="checkbox"/> generous | <input type="checkbox"/> obnoxious | <input type="checkbox"/> deposit | <input type="checkbox"/> exchange |
| <input type="checkbox"/> boring | <input type="checkbox"/> good-better-best | <input type="checkbox"/> patient | <input type="checkbox"/> enter | <input type="checkbox"/> return |
| <input type="checkbox"/> bright | <input type="checkbox"/> helpful | <input type="checkbox"/> polite | <input type="checkbox"/> insert | <input type="checkbox"/> credit card |
| <input type="checkbox"/> cheap | <input type="checkbox"/> honest | <input type="checkbox"/> popular | <input type="checkbox"/> press | <input type="checkbox"/> debit card |
| <input type="checkbox"/> comfortable | <input type="checkbox"/> horrible | <input type="checkbox"/> powerful | <input type="checkbox"/> balance | <input type="checkbox"/> date of purchase |
| <input type="checkbox"/> convenient | <input type="checkbox"/> interesting | <input type="checkbox"/> pretty | <input type="checkbox"/> card | <input type="checkbox"/> defective |
| <input type="checkbox"/> dependable | <input type="checkbox"/> kind | <input type="checkbox"/> rude | <input type="checkbox"/> cash | <input type="checkbox"/> final sale |
| <input type="checkbox"/> elegant | <input type="checkbox"/> large | <input type="checkbox"/> short | <input type="checkbox"/> checking | <input type="checkbox"/> gift card |
| <input type="checkbox"/> energetic | <input type="checkbox"/> lazy | <input type="checkbox"/> sloppy | <input type="checkbox"/> key | <input type="checkbox"/> price tag |
| <input type="checkbox"/> fashionable | <input type="checkbox"/> lightweight | <input type="checkbox"/> small | <input type="checkbox"/> PIN | <input type="checkbox"/> receipt |
| <input type="checkbox"/> fast | <input type="checkbox"/> long | <input type="checkbox"/> smart | <input type="checkbox"/> savings | <input type="checkbox"/> refund |
| <input type="checkbox"/> friendly | <input type="checkbox"/> mean | <input type="checkbox"/> stubborn | <input type="checkbox"/> transfer | <input type="checkbox"/> store credit |
| <input type="checkbox"/> funny | <input type="checkbox"/> nice | <input type="checkbox"/> talented | <input type="checkbox"/> withdrawal | |
| | <input type="checkbox"/> noisy | <input type="checkbox"/> ugly | | |
| | | <input type="checkbox"/> wonderful | | |

I can ask & answer:

- May I help you?
Yes, please. I want to buy a *small radio*.
- Where can I find *refrigerators*?
- I'd like to return this/these _____.
What's the matter with it/them?

I can read:

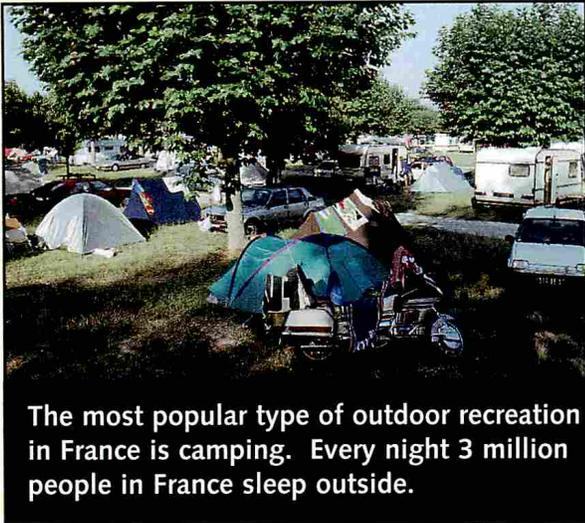
- a department store directory
- ATM screens
- checks
- a department store return policy

I can write about:

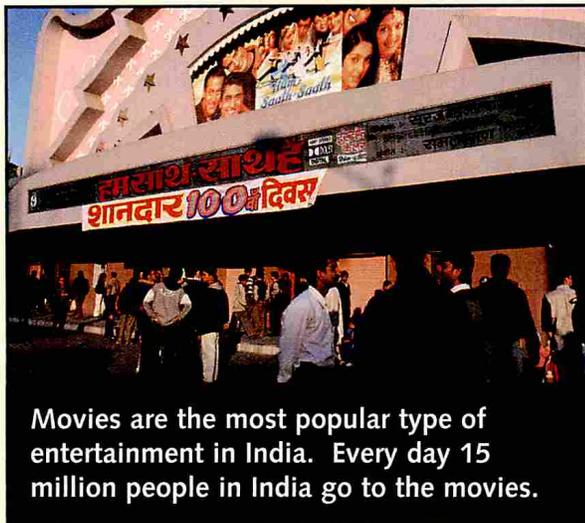
- the most important person in my life

AROUND THE WORLD

Recreation and Entertainment



The most popular type of outdoor recreation in France is camping. Every night 3 million people in France sleep outside.



Movies are the most popular type of entertainment in India. Every day 15 million people in India go to the movies.



The most popular sport in the world is football. This game is called "soccer" in the United States. More than 100,000,000 people play football in over 150 countries.

What are the most popular types of recreation and entertainment in different countries you know?

Global Exchange

IvanaG: I'm going on vacation with my family tomorrow. We're going to the most popular beach in our country. We'll stay there for a week in a small hotel. It isn't the best hotel there, but it's the friendliest and the closest to the beach. We go there every year. It's a lot of fun! The water is clear, and the air is fresh. My sister and my brother and I swim all day, and we go to an amusement park in the evening. I think it has the largest roller-coaster in the world! So I'll write again when I get back and tell you all about our vacation.

P.S. Do you have a favorite vacation place? Where is it? When do you go there? What do you do?

Send a message to a keypal. Tell about a favorite vacation place in your country.

LISTENING



And Now a Word From Our Sponsors!

- | | | |
|----------|----------------------|---|
| <u>b</u> | ① Rings & Things | a. furniture |
| <u>D</u> | ② Big Value Store | b. jewelry |
| <u>A</u> | ③ Comfort Kingdom | c. sports equipment |
| <u>E</u> | ④ Electric City | d. appliances |
| <u>C</u> | ⑤ Recreation Station | e. home entertainment products |

What Are They Saying?

