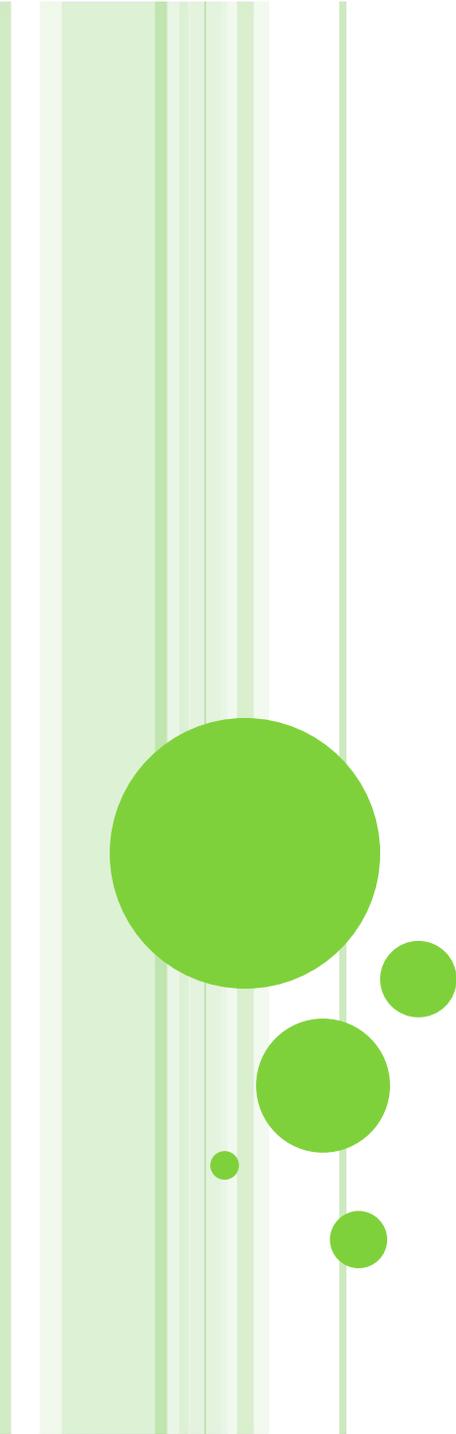


MI 123: CLINICAL SEMINAR I

VERBAL REPORTS/IMAGE CHECKS
AND
PATIENT ID



VERBAL REPORTS AND IMAGE CHECKS

VERBAL REPORT

- What is it?
 - Obtaining a Radiologist diagnostic impression/report and relaying it to the patient's physician or physician's office, prior to the patient leaving.
- Why is this done?
 - The physician has health concerns for the patient and needs to know diagnostic results as soon as possible to further treat the patient
 - Patient has an injury



Technologist Work List: RDX - RH RAD DX WORK LIST, 66 patients, 66 appointments

Refresh Views Check In In Room Begin Exam End Exam Cancel/Undo Patient Transport Notes Study History Verify Control Sheet Update Protocols Media Manager Screening Form More Refresh Settings Add-on

Date: 5/24/2021 Modality: Combine

| Transport | Status | Appt | Image | Date | Appt Time | Walk In | PT CURRENT | E-Sig | ORDER | P | Patient Name | Procedure | Access |
|-----------|---------|---------|-------|------------|-----------|---------|------------|-------|-------|---|--------------------------------|---------------------|--------|
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Buzzblasts, Adeline [3014236] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Capncrunch, Adeline [3014239] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Cheerios, Adeline | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | ZzTRNRAD, Jill [3014374] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Allbran, Jill [3014387] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Almond delight, Jill [3014396] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Alphabits, Jill [3014400] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Applejacks, Jill [3014402] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Basicfour, Jill [3014404] | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Berryberrykix, Jill | XR Chest PA Lateral | 29 |
| | Arrived | Arrived | ⚠ | 05/24/2021 | 11:30 AM | Yes | | | | R | Branflakes, Jill [3014408] | XR Chest PA Lateral | 29 |

- Tech Details
- Ord/Enc/Pat Scans
- Study Summary
- Control Sheet
- Active LDA
- Imaging Screening Form
- Hall Pass
- Consents

Code Status Information

Code Status: **Not on file** Advance Care Planning
[Jump to the Activity](#)

XR CHEST PA LATERAL [676401]

This order may be acted on in another encounter.
 Ordering user: Time, Justin 05/24/21 0907
 Authorized by: Docson, Dougie, MD Ordering provider: Docson, Dougie, MD
 Diagnoses: Cough [R05] Ordering mode: Transcribed Order (Use ONLY if presented with paper order)

Questionnaire

Question: Radiology to modify imaging order to the appropriate number of views based on order reason.
 Clinical Impression: **Is a verbal report needed?** Answer: Pneumonia
 Yes Yes

Reason for Exam

Dx: Cough [R05 (ICD-10-CM)]

Protocol Summary

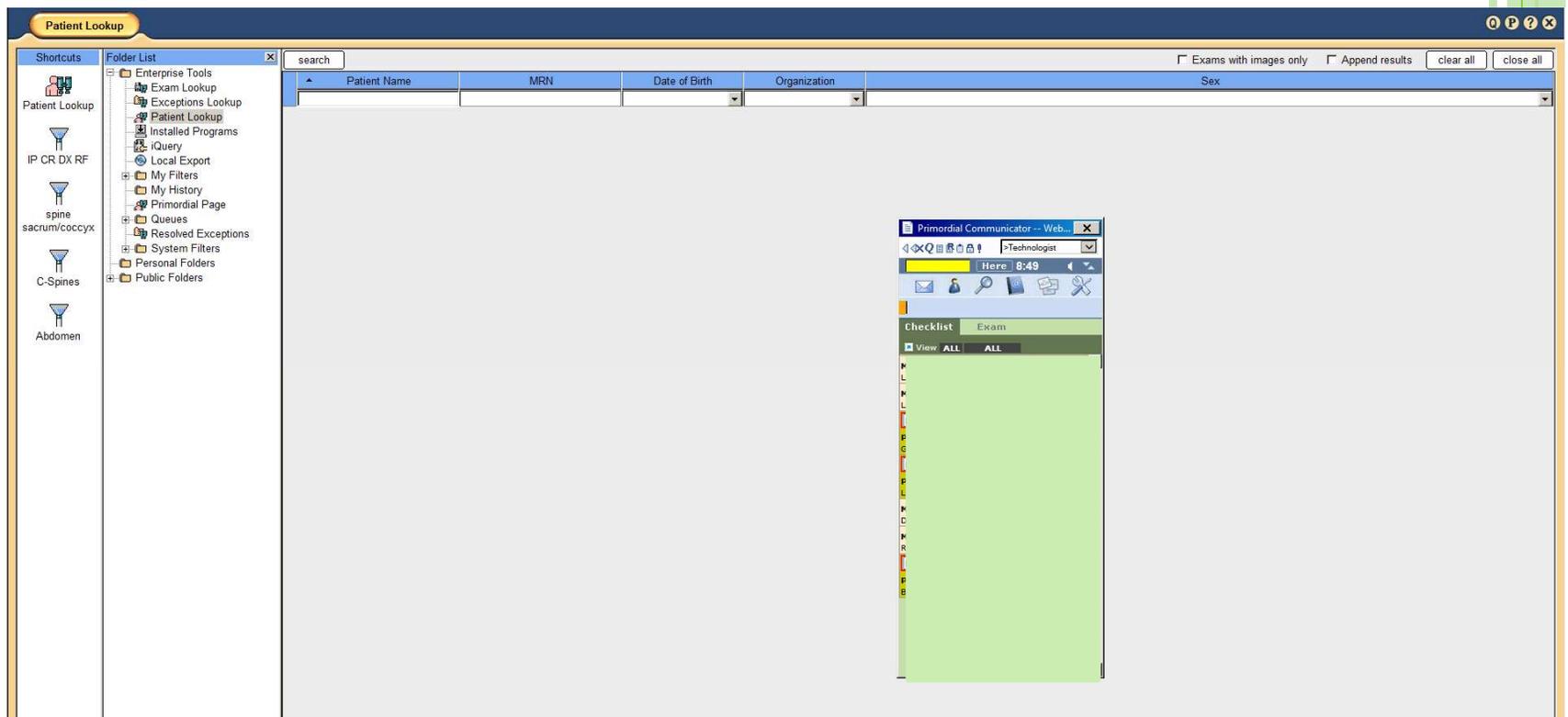
This study doesn't have any protocol information

- At RH the RT must document the procedure is for verbal report in EPIC

| | | |
|--|---|----------------------|
| Dictation Required: | <input type="text"/> | <input type="text"/> |
| Procedure name for No Dictation should end with ND | | |
| OR STAT? | <input type="text"/> | <input type="text"/> |
| Patient shielded? | Yes <input type="text"/> | <input type="text"/> |
| Are there outside images? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | |
| Where were the outside images performed? | <input type="text"/> | <input type="text"/> |
| Is a verbal report requested? (Non-ED) | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Is an image check required? | No <input type="text"/> | <input type="text"/> |
| Image Librarian to call extension: | 484-628-xxxx <input type="text"/> | <input type="text"/> |

HOW DO YOU CALL A VERBAL REPORT?

- You must obtain the Radiologist impression/report on the x-ray
 - Obtain on Isite Enterprise, through Chart review in Epic or through the Primordial Note



Patient Lookup

Search:

Exams with images only Append results

| Patient Name | MRN | Date of Birth | Organization | Sex |
|------------------------------|------------|---------------------------|--------------|----------|
| Patient Name | MRN | DOB | TRHMC | M |
| CT - CT BRAIN OR HEAD WO ... | Acc: ... | Date: 03/25/2016 2:50:52 | Org: TRHMC | |
| CR - XR ELBOW RT ROUTINE ... | Acc: ... | Date: 03/25/2016 2:43:11 | Org: TRHMC | |
| MR - MRI BRAIN WO CONTRAST | Acc: ... | Date: 03/12/2016 18:53:44 | Org: TRHMC | |
| MR - MRA HEAD WO CONTRAST | Acc: ... | Date: 03/12/2016 18:44:30 | Org: TRHMC | |
| CR - XR ABDOMEN AP | Acc: ... | Date: 03/12/2016 17:52:37 | Org: TRHMC | |
| CT - CT BRAIN OR HEAD WO ... | Acc: ... | Date: 03/12/2016 13:40:36 | Org: TRHMC | |
| CR - XR CHEST PA LATERAL | Acc: ... | Date: 03/12/2016 13:24:46 | Org: TRHMC | |

elbow R: Exams **View Exams, 1 Patient(s) selected**

Sex: M, BirthDate: , MRN: , Last Known Patient Class: I Referring

Patient History Timeline

CT HEAD 03/25, CR ELBO 03/25, MR HEAD 03/12, MR HEAD 03/12, CR ABDO 03/12, CT HEAD 03/12, CR CHES 03/12

Most Recent: 03/25/2016

| 03/25/2016 2:44:00 | 03/25/2016 2:44:25 | 03/25/2016 2:45:14 | 03/25/2016 2:43:16 |
|---------------------------------------|--|--|--|
| | | | |
| Elbow R AP Series #1 w/l: 32767/16383 | Elbow R Oblique Series #2 w/l: 32767/16383 | Elbow R Oblique Series #3 w/l: 32767/16383 | Elbow R Lateral Series #4 w/l: 32767/16383 |

VERBAL REPORT COMMUNICATION

- Contact the providing physician or physician office
 - RT initiating call must provide the following information to ordering nursing unit/physician's office:
 - 2 Patient Identifiers
 - Name of procedure/test
 - The procedure/test results (“impression”)
 - RT will ask recipient for his/her name and credentials/title, and then ask the person receiving the call to readback the following
 - 2 Patient Identifiers
 - Name of procedure/test
 - The procedure/test results
 - Information will now need to be documented



Sex: M, BirthDate: MRN: Last Known Patient Class: I Referring

Patient History Timeline



| 03/25/2016 2:44:00 | Acc# | 03/25/2016 2:44:25 | Acc# | 03/25/2016 2:45:14 | Acc# | 03/25/2016 2:43:16 | Acc# |
|----------------------|------------------|---------------------------|------------------|---------------------------|------------------|---------------------------|------------------|
| | | | | | | | |
| Elbow R AP Series #1 | w/l: 32767/16383 | Elbow R Oblique Series #2 | w/l: 32767/16383 | Elbow R Oblique Series #3 | w/l: 32767/16383 | Elbow R Lateral Series #4 | w/l: 32767/16383 |

Results Communication: Tech to Call

Patient Name (F) DOB Age 0y 0m
 MRN: Acc: Loc: BHI

Primordial Workflow Initiated: 5/14/2014 12:30:32 PM

Dictated by: ROMEO, MICHAEL MD

Exam Status: Finalized [SCROLL TO REPORT](#) [DOCS](#)

Details

Final Comm

Posted by ROMEO, MICHAEL MD

Assigned To Role: Technologist

Notes

- By MOLINA, EBONY on 5/14/2014 12:41:52 PM... Primordial Workflow State Change: Tech to Call
- By MOLINA, EBONY on 5/14/2014 12:41:52 PM... BHI 610-898-2470 ERIN NOLL, RT
- By ROMEO, MICHAEL MD on 5/14/2014 12:37:09 PM... Primordial Workflow State Change: Report in RIS
- By System on 5/14/2014 12:30:32 PM...
- Generated by Primordial System automatically via EPIC HL7

COMPLETING VERBAL REPORT COMMUNICATION

- Use primordial communicator box in Isite

Results Communication: Tech to Call

EYRICH ED (M)
MRN: Acc: ' '

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

Final Comm

Posted by Myself

Assigned To Role: Technologist

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
rll pneumonia

Add Note

Final Comm - Enter name and title of person receiving report

Add Note - Enter date and time report was called, the words 'readback obtained' and the user code (HS number) of the person calling the report.

Results Communication: Tech to Call

EYRICH ED (M)
MRN: Acc:

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

Final Comm Sally Smith RN-

Posted by Myself

Assigned To Role: Technologist

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
rll pneumonia

Add Note

1500 5/23/17, Readback obtained, U09071

COMMUNICATED - COMPLETED

Submit Note - No State Change

Click on “Communicated – Completed” after entering all necessary information



IMAGE CHECK

- What is it *AND* why is it done?
 - At RH if a patient has had an injury within a two week period an image check is documented **OR** the RT suspects something on an image
- Process
 - We will ask the patient to wait in the waiting room
 - The Radiologist will read the x-rays and have the image library inform the technologist if they need any further images or of the report
 - At RH the RT must document the procedure is for **image check** in EPIC
 - If the report is negative, the patient may be sent home
 - If the report is positive follow the same steps as a verbal report



- At RH the RT must document the procedure is for **image check** in EPIC

| | | |
|--|---|----------------------|
| | <input type="text"/> | <input type="text"/> |
| C-arm? | <input type="text"/> | <input type="text"/> |
| Dictation Required: | <input type="text"/> | <input type="text"/> |
| Procedure name for No Dictation should end with ND | | |
| OR STAT? | <input type="text"/> | <input type="text"/> |
| Patient shielded? | <input type="text" value="Yes"/> | <input type="text"/> |
| Are there outside images? | <input type="text" value="No"/> | <input type="text"/> |
| Where were the outside images performed? | <input type="text"/> | <input type="text"/> |
| Is a verbal report requested? (Non-EP) | <input type="text" value="No"/> | <input type="text"/> |
| Is an image check required? | <input type="text" value="Yes"/> | <input type="text"/> |
| Image Librarian to call extension: | <input type="text" value="484-628-xxxx"/> | <input type="text"/> |

IMAGE CHECK – NEGATIVE RESULTS

Results Communication: Tech to Call

EYRICH ED (M)
MRN: Acc:

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

Final Comm

Posted by Myself

Assigned To Role: Technologist

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
rll pneumonia

Add Note

Final Comm -
No further action needed
No additional images
needed

Add Note - Enter date and
time, and the user code



Results Communication: Tech to Call

EYRICH ED (M)
MRN: Acc:

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

| | |
|--------------------|---|
| Final Comm | No further action needed, no additional images needed |
| Posted by | Myself |
| Assigned To | Role: Technologist |

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
ril pneumonia

Add Note

5/23/21, 1315, U09071

COMMUNICATED - COMPLETED

Submit Note - No State Change

Click on “Communicated – Completed” after entering all necessary information



IMAGE CHECK – POSITIVE RESULTS

Results Communication: Tech to Call

EYRICH ED (M)
MRN: Acc: '

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

Final Comm

Posted by Myself

Assigned To Role: Technologist

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
rll pneumonia

Add Note

Final Comm - Enter name and title of person receiving report

Add Note - Enter date and time, the words 'readback obtained' and the user code of the person calling the report



H Results Communication: Tech to Call **P**

EYRICH ED (M)
MRN: Acc:

Edit Loc Primordial Issue Initiated: 1/22/2010 10:30:27 AM

Exam Status: In Progress **EXPORT**

Details

Final Comm Sally Smith RN-

Posted by Myself

Assigned To Role: Technologist

Notes

By DUNKELBERGER KELLY on 1/22/2010 10:46:41 AM
notified Kelly in CT to call report

By DUNKELBERGER KELLY on 1/22/2010 10:37:35 AM
ril pneumonia

Add Note

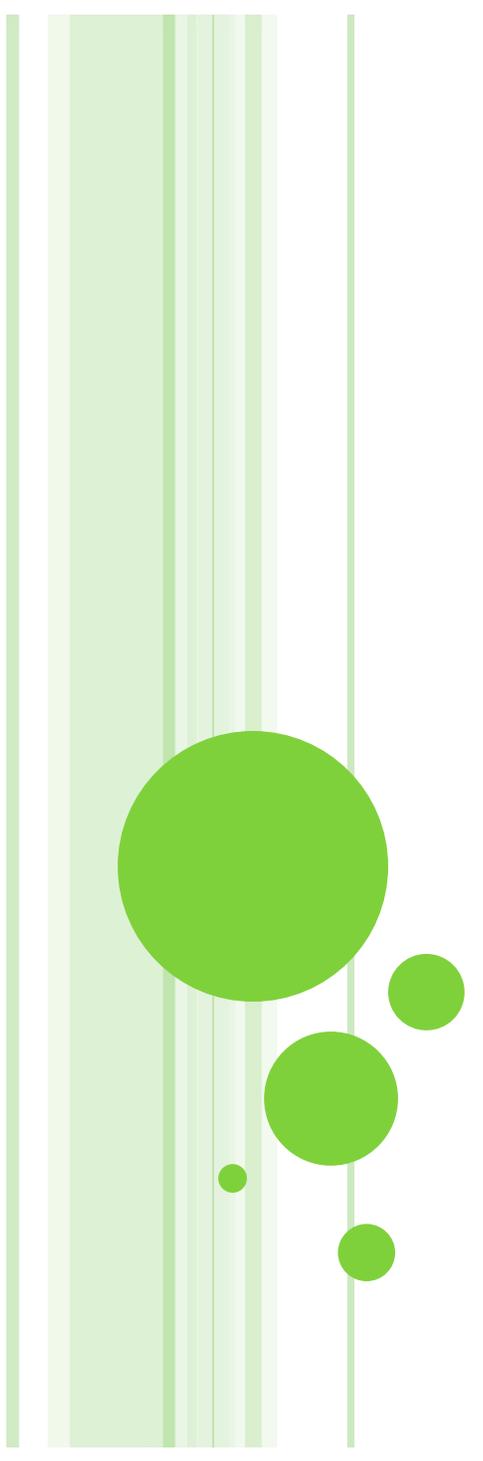
5/23/21, 1315, Readback obtained U09071

COMMUNICATED - COMPLETED

Submit Note - No State Change

Click on “Communicated – Completed” after entering all necessary information





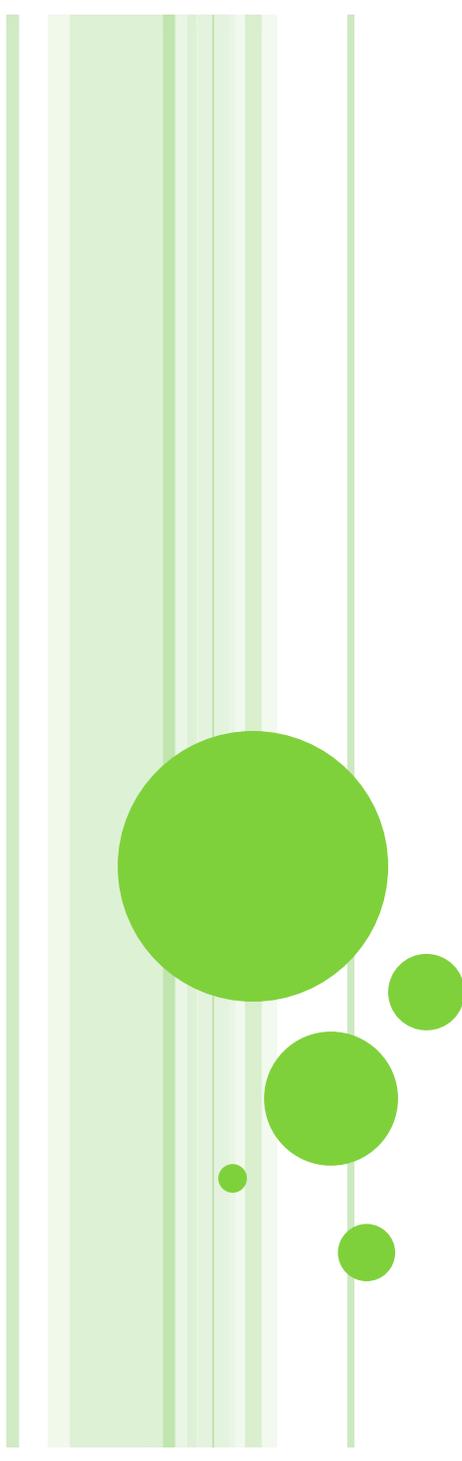
INPATIENT IDENTIFICATION

2 PATIENT IDENTIFIERS

Identification

- Armband (comparing both name of patient and DOB to the control sheet/request)
- MRN
- Asking the patient their full name and DOB





OUTPATIENT IDENTIFICATION

2 PATIENT IDENTIFIERS

Identification

- Asking the patient to state their *full name* and *DOB*
 - If the patient is unable to identify themselves a responsible party must be present to confirm patient's identity





Questions?



PRACTICE: COMPLETE THE WORKSHEET WITH THE FOLLOWING INFORMATION

Clinical Information: Diagnostic Report

Clinical Exam Notes audit

| | | | | |
|--------------------|---|--------------------------|--------|--------------------|
| Miller, Martha | DOB: 1/1/1960 | Age at exam: 55 Y, 6 M | Sex: F | MRN: |
| ACC: | Exam: XR ELBOW LT ROUTINE 3 VWS OR MORE | Org: TRHMC | | Perf. Resource: DX |
| 04/10/2014 1:55 PM | Ex. Sts: F | Report Status: Finalized | | |

Clinical Info | Memos

Diagnostic report text

Clinical History: Lateral left elbow pain

Comparison: None.

Technique: 4 views of the left elbow.

Findings:
There is no fracture, dislocation, or acute bony abnormality. The soft tissues are unremarkable.

Impression:
Unremarkable radiographic appearance of the left elbow.

West Reading Radiology Associates

