

# CERTIFICATE OF ATTENDANCE

*This is to certify that*

**Michelle Van Hauen**

of

**Phyxius Inc**

*attended*

**Reducing Workplace Conflict and Drama**

Date: 6/13/2024 10:00 - 6/13/2024 12:00

Conflict and drama are a top culprit of workplace frustration. Everyone hopes to work at a job where people get along and happily go about doing their jobs, but you have likely experienced a different reality at some point in your career. This topic will look at the causes of workplace conflict and drama, the high cost such behaviors have on our teams, and what supervisors can do to help change the tone. Using the tools we've learned about coaching, mentoring and having difficult conversations, we will create strategies to hold individuals accountable for their role in disrupting the workplace and find ways to support and elevate employees who are doing a great job. CEU Contact Hours: 1.8 for Nurses, 1.5 for Social Workers

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