

<b>SERVICE OUTCOME AND SUPPORT</b>	
<b>Name:</b> Charlotte Jensen	<b>Outcome #:</b> 1
<b>Date of development:</b> 8/17/2021	
<b>Projected start date for implementation:</b> 8/23/2021	
<b>Date by which progress towards accomplishing the outcome will be reviewed and evaluated:</b> 8/23/22	
<b>Outcome statement with measurable and observable criteria for outcome achievement:</b>	
Three times a week, Charlotte will accept having her hair brushed and styled 80% of all trials over a 12-month recording period.	
<b>Methods or actions that will be used to support the person and to accomplish the outcome:</b>	
Staff will ask Charlotte if she would like her hair brushed and styled. If she is accepting to have her hair styled and brushed, staff will style her hair.	
<b>Changes or modifications necessary to the physical and social environments:</b> NA	
<b>Equipment and/or materials required:</b> brush, hair products (i.e.- hair ties, binders, detangler)	
<b>Techniques that are used that are consistent with the person's communication mode:</b>	
Expressive: Charlotte is non-verbal. Charlotte most commonly expresses wants and needs by attempting to propel herself to the location of her want (ie: propel herself to a table where there is food or to the restroom where it is quiet), She may also simply reach out to the want (i.e.: reach out for a staff members hand and place on her back for a neck massage.) Charlotte is also developing the skill to reach out to an object to communicate her choice or preference	
Receptive: Charlotte is observed to have inconsistent receptive communication skills. Charlotte appears respond well to some pre-teaching and directives but struggles at other times. Charlotte is best supported by a structured and routine day paired with verbal cues	
<b>Techniques that are used that are consistent with the person's learning style:</b> Charlotte's learning style is best identified as Kinesthetic.	
<b>Data collection method:</b> Data will be collected three time a week.	
<b>Names of staff or positions responsible for implementing the supports and methods:</b> DSP, Lead DSP, Designated Coordinator	