

ABOUT ME

TERESA TURBES

Preferred Name: Teresa

Assessment Date: 06/08/2021

Plan Dates: 08/01/2021 to 07/31/2022

Developed by: Kristian Hughes (651) 266-4742

Address: 1866 Furness Street

Maplewood, MN 55109

County: Ramsey

Home: (651) 777-6349

Other: (651) 266-4275

General Plan Notes:

Case Manager Information:

Eric Antonson | Social Worker III

Ramsey County-Social Services Department

Intellectual and Developmental Disability Services

160 East Kellogg Blvd., #7800

Saint Paul, MN 55101

651-295-8753 | FAX 651-266-4239

eric.antonson@CO.RAMSEY.MN.US

Strengths: Her smile, she knows what she wants and doesn't want.

Ambitions: To go to music events regularly.

What others like about me: She loves her family. She is very enthusiastic and gets involved in lots of activities.

PERSON INFORMATION

Document ID: 961259

Print Date: 07/03/2021

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Date of Birth: 07/01/1954 **Age:** 67 yrs

Emergency Contacts

Name	Relationship	Phone
Lisa Plaster	Other Non-Relative	(612) 418-0329

Notes/Comments

Guardians:

Patricia Turbes-Mohs -175 Exeter Place, St. Paul MN 55104. 6516444456 / pattyturbesm@gmail.com.
 Liz McCambridge - 2300 33rd Avenue S, Minneapolis, MN 55406 / PO Box 167, McAllister, MT 59740. 6127222744 / liz@carletonmccambridge.com.
 Thomas Turbes - 2203 Selby Avenue, St. Paul, MN 55104. 6516443493.

Decision Making Representatives

Name	Type of Authority	Address	Phone
Patricia Turbes-Mohs, Private Guardian Liz McCambridge, and Thomas Turbes		2300 33rd Avenue S, Minneapolis, MN 55406 / PO Box 167, McAllister, MT 59740	(612) 722-2744

Notes/Comments

Patricia Turbes-Mohs -175 Exeter Place, St. Paul MN 55104. 6516444456 / pattyturbesm@gmail.com.
 Liz McCambridge - 2300 33rd Avenue S, Minneapolis, MN 55406 / PO Box 167, McAllister, MT 59740. 6127222744 / liz@carletonmccambridge.com.
 Thomas Turbes - 2203 Selby Avenue, St. Paul, MN 55104. 6516443493.

Health Insurance & Payers

Is the person certified disabled by Social Security or through the State Medical Review Team (SMRT) process? Yes
 Is the person on medical assistance? Yes

Type	Describe	Policy Number	Effective Date
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Type	Describe	Policy Number	Effective Date
Medical Assistance	MA / EX over age 65 / No sub-type	00478859	03/02/2020
Medicare - Part A		7px6hj5wn77	01/01/1984
Medicare - Part B		7px6hj5wn77	01/01/1984
Medicare - Part D		7px6hj5wn77	01/01/2006

Notes/Comments

Providers

Health Care Providers	Phone	Comments
Primary Physician	(651) 766-0520	Dr. David R. Rossmiller, MD. 3550 LaBore Road, #7, Vadnais Heights, MN 55110
Specialty Clinic	(651) 227-6634	Dr. Richard Stanek, MD. 1093 Grand Avenue, St. Paul, MN 55105 (Ophthalmologist)

Notes/Comments

Residential provider: Phoenix Residence Furness house

Day program provider: PAI Inc.

WHAT'S IMPORTANT TO THE INDIVIDUAL

Goals related to how you want to live your life:

Quality of Life: It is important to Teresa to spend time with her family and friends.

- Activities of Daily Living:** It is important to Teresa to improve her personal hygiene skills.
- Instrumental Activities of Daily Living:** It is important to Teresa to be able to go shopping.
- Health:** It is important to Teresa to remain healthy.
- Psychosocial:** It is important to Teresa to remain safe.
- Memory & Cognition:** It is important to Teresa to access appropriate services.
- Safety & Self-Preservation:** It is important to Teresa to remain safe.
- Sensory & Communication:** It is important to Teresa to be able to communicate her wants and needs.
- Employment, Volunteering & Training:** It is important to Teresa to continue attending PAI.
- Housing & Environment:** It is important to Teresa to remain living in her current home.
- Self-Direction:** It is important to Teresa to continue to access her current services.

Short and Long-Term Goals

Goal Statement	Target Date	Provider & NPI (if applicable)	Frequency of Reporting
Teresa would like to return to her day program as soon as possible over the upcoming year.	07/31/2022		Annually

Action Steps for Goals:

What will the person do?

Teresa will continue to work with formal and informal supports to build and maintain the skills necessary for her to reach her goal of returning to her day program as soon as possible over the upcoming year.

What will the case manager do?

The case manager will facilitate the new Community Service Plan and Support Plan for continued County Funded Services with Teresa's needs and input at the center of the plan. The Case Manager will also monitor, evaluate, and modify as needed, her goal of returning to her day program as soon as possible over the upcoming year.

What will others do?

Teresa's FAMILY will provide informal supports to ensure her health and safety needs are met, as well as help her build and maintain all skills for her goal of learning to get along with her housemates better over the upcoming year.

Elizabeth McCambridge, Patricia Turbes-Mohs and Thomas Turbes, Teresa's siblings, are her guardians, and will continue to exercise their powers and responsibilities, unless stated differently in the guardianship order, of: establishing place of abode (residential); care, comfort and maintenance needs; personal property; medical care; contracts; exercise supervisory authority; and assure eligibility for government benefits; They will complete their annual filing responsibilities as mandated by the court. They will work with Teresa to build and maintain all skills to meet her goal of returning to her day program as soon as possible over the upcoming year.

Phoenix Residential, is her REPRESENTATIVE PAYEE, will continue to assist with money management; assist with completion of all documents to maintain eligibility for state and federal benefit programs.

What will the provider do?

Staff at her group home and day program will provide appropriate support to Teresa. Staff will assist Teresa with accomplishing her goal of returning to her day program as soon as possible over the upcoming year. The provider is responsible for health and safety needs are being met 24/7/365. They are mandated reporters and will follow all mandated reporting guidelines.

SUMMARY OF NEEDS

Quality of Life: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She requires 24hrs staffing to ensure her health & safety needs are being met. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians. Her diagnoses include profound intellectual disabilities (F73), neuromuscular dysfunction of the bladder (N31.9), spondylolysis without myelopathy or radiculopathy, site unspecified (M47.819), age-related osteoporosis without current pathological fracture (M81.0), pica of infancy and childhood (F98.3), hypermetropia, bilateral (H52.03), granuloma annulare (L92.0), astigmatism (367.2), Constipation (564.0), and cerebral palsy, unspecified (G80.9). A 'bad day' for Teresa is when she has to wake up early, if she is around loud people, if there are changes to her routine / schedule, or if her choices aren't being respected. She will lash out, scream, and push back in her wheelchair. A 'good day' for Teresa is when she gets to play with her string, she can listen to music,

her routine / schedule is followed, and she gets to spend time with her friends and family. She enjoys going bowling, going shopping, listening to music, playing with her string, and to visiting museums. She enjoys going to concerts, the bowling alley, museums, and generally out in the community. She likes spending time with her family and friends.

Personal Assistance: EATING: It was reported that Teresa requires constant supervision and physical assistance with her eating. She requires her food pureed and her liquids thickened. She needs encouragement to drink. She can scoop her food however she does need some physical assistance. Teresa uses adaptive equipment such as a sectioned plate, spouted cup, teaspoon sized mother care spoon. She is not to use straws. She also needs to be monitored for choking. BATHING: Teresa requires constant supervision and complete physical assistance with her bathing. She uses a shower chair for safety and her house has a roll in shower. Teresa can't be left alone in the shower and relies on her staff to complete all bathing tasks for her. DRESSING: It was reported that Teresa requires constant supervision and physical assistance with dressing. It is reported that she is able to take her shoes, socks, and shirt off. However, she needs complete physical assistance to get dressed, undressed, and ensuring that her clothes are on her body correctly and that they fit. She also needs assistance with buttons, zippers, and ties. HYGIENE: Teresa requires constant supervision and complete physical assistance with her personal hygiene and grooming. Teresa does not generally participate with her hygiene and grooming needs and requires complete staff physical assistance to complete all of her grooming tasks. TOILETING: It was reported that Teresa requires constant supervision and complete physical assistance with toileting. She wears disposable briefs or pulls up at all times. Her staff need to assure that she is clean and dry as she does not communicate when she needs to go to the bathroom. MOBILITY: Teresa is non-ambulatory; she can bare weight while she holds onto staff. She needs complete physical assistance to purposely move her wheelchair around and get to where she wants to go. She needs complete physical assistance to assure her wheelchair is in good working order. Teresa relies on her staff for all mobility needs. POSITIONING: None reported. TRANSFERS: Teresa requires constant supervision and complete physical assistance with her transfers in and out of her chair or bed. She is able to bear weight momentarily and will hold the hands of the staff as she does a pivot transfer. Teresa requires the complete support and assistance of another for all transferring needs. ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. It was reported that Teresa requires constant supervision and physical assistance with her eating. She requires her food pureed and her liquids thickened. She needs encouragement to drink. She can scoop her food however she does need some physical assistance. Teresa uses adaptive equipment such as a sectioned plate, spouted cup, teaspoon sized mother care spoon. She is not to use straws. She also needs to be monitored for choking. Teresa requires constant supervision and complete physical assistance with her bathing. She uses a shower chair for safety and her house has a roll in shower. Teresa can't be left alone in the shower and relies on her staff to complete all bathing tasks for her. It was reported that Teresa requires constant supervision and physical assistance with dressing. It is reported that she is able to take her shoes, socks, and shirt off. However, she needs complete physical assistance to get dressed, undressed, and ensuring that her clothes are on her body correctly and that they fit. She also needs assistance with

buttons, zippers, and ties. Teresa requires constant supervision and complete physical assistance with her personal hygiene and grooming. Teresa does not generally participate with her hygiene and grooming needs and requires complete staff physical assistance to complete all of her grooming tasks. It was reported that Teresa requires constant supervision and complete physical assistance with toileting. She wears disposable briefs or pulls up at all times. Her staff need to assure that she is clean and dry as she does not communicate when she needs to go to the bathroom. Teresa is non-ambulatory; she can bare weight while she holds onto staff. She needs complete physical assistance to purposely move her wheelchair around and get to where she wants to go. She needs complete physical assistance to assure her wheelchair is in good working order. Teresa relies on her staff for all mobility needs. There were no reported positioning needs. Teresa requires constant supervision and complete physical assistance with her transfers in and out of her chair or bed. She is able to bear weight momentarily and will hold the hands of the staff as she does a pivot transfer. Teresa requires the complete support and assistance of another for all transferring needs. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Home Management: MEDICATION MONITORING: It was reported that Teresa requires complete caregiver assistance for her medication setup, administration, and management including reordering and collecting. She relies on her staff to ensure that all her medications are taken as prescribed and that she is safe. MEAL PREP: Teresa requires complete caregiver assistance with her meal preparation. She does not participate with any meal planning or preparation. She relies on her staff to ensure that all meal preparation is completed appropriately and safely. TRANSPORTATION: All transportation is provided by her staff and family. She requires a wheelchair accessible van for all outings and that she is properly secured in the van. HOUSEWORK: It was reported that Teresa requires complete caregiver assistance for light / heavy housework and her laundry. She is able to participate minimally with some housekeeping tasks. She can wipe off a table and her nightstand once staff provide her with a cloth with verbal cues as needed. She can also take her clothing protector to the bin and put it in. She requires complete caregiver assistance to assure that all of the remaining household tasks are complete. She needs complete caregiver assistance with her laundry. Her staff ensure that her clothes are clean, stain free and in good repair. TELEPHONE USE: Teresa requires complete caregiver assistance with her telephone needs. Her staff answer and make all calls for her, she will listen for a short period of time if given the phone / FaceTime. SHOPPING: It was reported that Teresa requires complete caregiver assistance for shopping. Teresa loves to go shopping for clothes and making choices for what is going to be purchased. Teresa requires complete caregiver assistance to make a list prior to shopping, to assure that her shopping needs are met and that she has what she needs. She does not carry her money or participate in the transaction and requires the support of her staff while out shopping. FINANCES: Teresa requires complete caregiver assistance with her finances. She doesn't have the cognitive concept of the function / value of money. She requires complete caregiver assistance from staff to assure all of her financial matters are accurately managed. Phoenix Residential is her Rep. Payee, they need to assure that all of her Medical assistance paperwork is accurately completed and in on time and that eligibility of all government services is maintained. She has no money management skills and is vulnerable to financial exploitation. ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and

to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. It was reported that Teresa requires complete caregiver assistance for her medication setup, administration, and management including reordering and collecting. She relies on her staff to ensure that all her medications are taken as prescribed and that she is safe. Teresa requires complete caregiver assistance with her meal preparation. She does not participate with any meal planning or preparation. She relies on her staff to ensure that all meal preparation is completed appropriately and safely. All transportation is provided by her staff and family. She requires a wheelchair accessible van for all outings and that she is properly secured in the van. It was reported that Teresa requires complete caregiver assistance for light / heavy housework and her laundry. She is able to participate minimally with some housekeeping tasks. She can wipe off a table and her nightstand once staff provide her with a cloth with verbal cues as needed. She can also take her clothing protector to the bin and put it in. She requires complete caregiver assistance to assure that all of the remaining household tasks are complete. She needs complete caregiver assistance with her laundry. Her staff ensure that her clothes are clean, stain free and in good repair. Teresa requires complete caregiver assistance with her telephone needs. Her staff answer and make all calls for her, she will listen for a short period of time if given the phone / FaceTime. It was reported that Teresa requires complete caregiver assistance for shopping. Teresa loves to go shopping for clothes and making choices for what is going to be purchased. Teresa requires complete caregiver assistance to make a list prior to shopping, to assure that her shopping needs are met and that she has what she needs. She does not carry her money or participate in the transaction and requires the support of her staff while out shopping. Teresa requires complete caregiver assistance with her finances. She doesn't have the cognitive concept of the function / value of money. She requires complete caregiver assistance from staff to assure all of her financial matters are accurately managed. Phoenix Residential is her Rep. Payee, they need to assure that all of her Medical assistance paperwork is accurately completed and in on time and that eligibility of all government services is maintained. She has no money management skills and is vulnerable to financial exploitation. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Health Related/Medical: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. Teresa's health was reported as good with no immediate health concerns. She has allergies to Carbamates, Penicillins, Cephalosporins, Dantrolene Sodium, Dantrolene, Alphas 2 Adrenergic Agonist, Orphenadrine, and Succinylcholine. She weighs 117 lbs. but did not have her exact height. She visited her primary care physician for her annual checkups, routine scheduled appointments, and any illnesses. There were no ER visits this past year. Teresa is not diabetic, and she takes a number of medications to manage her physical health. Majority of her medications are for constipation and to help keep her regular. Teresa also takes OTC supplements and multivitamins along with allergy medications as needed. Due to minor arthritis pain Teresa takes acetaminophen to help keep her comfortable. She relies on her staff for all medication monitoring and requires the support and assistance of another to ensure that meds are taken as prescribed and that she is safe. Her diagnoses include profound intellectual disabilities (F73), neuromuscular dysfunction of the bladder (N31.9), spondylosis without myelopathy or radiculopathy, site

unspecified (M47.819), age-related osteoporosis without current pathological fracture (M81.0), pica of infancy and childhood (F98.3), hypermetropia, bilateral (H52.03), granuloma annulare (L92.0), astigmatism (367.2), Constipation (564.0), and cerebral palsy, unspecified (G80.9). Teresa requires a pureed diet and all liquids must be thickened. There were no reported treatments. She does have sensitive skin; her skin breaks down due to wearing briefs 24/7 and being in her wheelchair 24/7. There were no reported therapies. There were no reported feet or sleep concerns. She has pain from her arthritis. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Cognitive and Behavior Supports: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. Teresa's behavior's include Aggressive Towards Others, physical (hits / punches) and Susceptibility to Victimization (caregiver neglect, financial / sexual / physical exploitation, easily manipulated, puts self in harm's way, physically threatened). If Teresa is upset, she will attempt to take off her shirt. She will also roll her chair to or away from a person she may be upset with. She is very good at giving the "stink-eye". She will put her hands down her shirt when she is looking for her string. Teresa is very fun and easy to talk to and for the most part easy to redirect. She does much better when she is working with familiar staff and when there is a consistent routine or structured schedule so that she knows what to expect from her day and understands what is expected from her. It was reported that she has done pretty well during the current pandemic. She has benefited from having her sister's living with her. It was reported that there was a possible sexual abuse history, possibly at the State Hospital. This was due to her behavior at the time, they were unable to verify the possible abuse. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.; ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. Her diagnoses include profound intellectual disabilities (F73), neuromuscular dysfunction of the bladder (N31.9), spondylosis without myelopathy or radiculopathy, site unspecified (M47.819), age-related osteoporosis without current pathological fracture (M81.0), and cerebral palsy, unspecified (G80.9). It was reported that Teresa has very severe cognitive impairments in the above checked areas. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Personal Security: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. It was reported that Teresa would require complete caregiver assistance to respond to any emergency that arises. If she were yelled at or mistreated, it was reported that she would recoil in her wheelchair and give them a dirty look. She would not be able to report any incidents. Her caregivers will monitor for changes in behavior and affect. Teresa does not have adequate self-preservation

skills and is considered a vulnerable adult and requires the assistance of another to meet her self-preservation and safety needs. She requires protection for all forms of abuse, neglect, and exploitation. Teresa is unable to independently meet her own health and safety needs and relies on the support and assistance of another to ensure that an appropriate response is made during an emergency. She is at risk of self-neglect in the above checked areas. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Communications: VISION: None reported. HEARING: None reported. COMMUNICATION: Teresa is non-verbal, she will sign please, eat, or music. She will make choices when two options are visually presented, she does this by pointing. She will vocalize if she is unhappy. She needs staff trained in her non-verbal communication style when they are supporting her. Teresa's expressive communication could best be described as using single signs or gestures to express her wants and needs. Her receptive communication is limited comprehension of one to two words. It is important that staff who are familiar with her watch for signs of illness or injury because she has no way of formally communicating any abuse, neglect, or exploitation. SENSORY INTEGRATION: Teresa hates tags on her clothing and she will rip them out. At times she will go for tags in other people's clothing if she sees them. She needs to have all tags removed from clothing prior to wearing them. SUPPORTS NEEDED: It was reported that Teresa would require complete caregiver assistance to respond to any emergency that arises. ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. There were no reported vision and hearing concerns. Teresa is non-verbal, she will sign please, eat, or music. She will make choices when two options are visually presented, she does this by pointing. She will vocalize if she is unhappy. She needs staff trained in her non-verbal communication style when they are supporting her. Teresa's expressive communication could best be described as using single signs or gestures to express her wants and needs. Her receptive communication is limited comprehension of one to two words. It is important that staff who are familiar with her watch for signs of illness or injury because she has no way of formally communicating any abuse, neglect, or exploitation. Teresa hates tags on her clothing and she will rip them out. At times she will go for tags in other people's clothing if she sees them. She needs to have all tags removed from clothing prior to wearing them. It was reported that Teresa would require complete caregiver assistance to respond to any emergency that arises. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Employment/Training/Skill Building: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. Teresa has no formal work experience. She attends PAI Linden and participates in their day program activities. She enjoys seeing her friends every day and has her favorite staff. She is currently waiting to go back to PAI after it reopened due to COVID, she is on a waiting list for restarting her programs. They currently are experiencing staffing shortages, and

this is the reason she has not started back yet. She misses the therapy dog visits at PAI. She is not currently interested in volunteering. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Supportive Services: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. She likes living with her sisters. She likes that they can play polka music and that she can move about the house freely. She lives with her two sisters and seems to truly enjoy her home. They are very happy with her current home situation and are not looking to change. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

Self-Direction: ASSESSOR CONCLUSIONS: Teresa Turbes is a 66-year-old female who lives in at Furness House (ICF) in Maplewood with her sisters. She currently receives services through the Rule 185 case management and ICF placement through Ramsey County. She needs support to complete the tasks thoroughly, to help integrate these daily self-care skills appropriately into her daily routine, and to build her independence. She requires 24hrs staffing to ensure her health & safety needs are being met. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians. They are happy with her current services.

Caregiver/Parent Support: Teresa resides in an ICF residential placement with a 24 hour plan care and awake night supervision and support. There are no informal caregivers reported.

RECOMMENDED REFERRALS

No Data Found

INFORMAL CAREGIVERS

Name	Caregiver Relationship	Lives with Person	Caregiver Role	Type of Care
		<input type="checkbox"/>		<input type="checkbox"/> ADLs <input type="checkbox"/> IADLs <input type="checkbox"/> Habilitation <input type="checkbox"/> Community Access <input type="checkbox"/> Supervision <input type="checkbox"/> Social Interaction <input type="checkbox"/> Health & Medical

Notes/Comments

RISKS

How will Health and Safety Issues be Addressed?

She requires 24hrs staffing to ensure her health & safety needs are being met. It was reported that Teresa would require complete caregiver assistance to respond to any emergency that arises. If she were yelled at or mistreated, it was reported that she would recoil in her wheelchair and give them a dirty look. She would not be able to report any incidents. Her caregivers will monitor for changes in behavior and affect. Teresa does not have adequate self-preservation skills and is considered a vulnerable adult and requires the assistance of another to meet her self-preservation and safety needs. She requires protection for all forms of abuse, neglect, and exploitation. Teresa is unable to independently meet her own health and safety needs and relies on the support and assistance of another to ensure that an appropriate response is made during an emergency. She is at risk of self-neglect in the above checked areas. Teresa's siblings, Elizabeth, Thomas, and Patty are her guardians.

NEXT STEPS:

- You will work with an assessor or case manager to develop a Coordinated Services and Supports Plan for the public program you have chosen.
- We are waiting for:
- For help locating services and supports options in this Community Support Plan, these are resources you can contact:
 - www.Minnesotahelp.info
 - Disability Linkage Line® (Hub) 866-333-2466
 - Senior LinkAge Line® (SLL) 800-333-2433
 - Veterans Linkage Line™ (VLL) 888-546-5838

Comments:

Throughout all domains this assessor discussed assisted technology that may benefit Teresa. This assessor discussed all housing options with Teresa and her guardians, and at this time they have chosen for Teresa to remain living at her current home with her sisters. This assessor discussed all employment options with Teresa and her guardians; and at this time, they are happy with her current vocational options. Assessor has discussed with Teresa and her guardians how any conflicts are to be resolved with his case managers help. This assessor discussed with Teresa and her guardians how they would request changes or additions be made to MNCA & CSP by working with his case manager.

APPEAL INFORMATION

If you are dissatisfied with the county agency/tribe or managed care organization's action, or feel they have failed to act on your request for home and community based services, you have the right to appeal within 30 days to your agency*, or write directly to:

Minnesota Department of Human Services Appeals Office
P. O. Box 64941
St. Paul, MN 55164-0941

Call: Metro: 651-431-3600 (Voice)
Outstate: 651-657-3510
TTY: 800-627-3529
Fax: 651-431-7523

Online filing:
<http://edocs.dhs.state.mn.us/ffserver/Public/DHS-0033-ENG-eform>

If you want to have your services continue during an appeal, you must file within 10 days after you receive a notice from your agency about a reduction, denial or termination of your services.

If you show good cause for not appealing within the 30-day limit, the state agency can accept your appeal for up to 90 days from the date you receive the notice.

* If you are enrolled in a managed care organization you also have the option to appeal directly with your managed care organization.

651-431-2400 or 800-747-5484

Attention. If you need free help interpreting this document, call the above number.

ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

កំណត់សម្គាល់: បើអ្នកត្រូវការជំនួយក្នុងការអានឬបកស្រាយនូវឯកសារនេះដោយឥតគិតថ្លៃ អ្នកអាចទាក់ទងមន្ត្រីការពារអនាម័យ 1

Pažnja. Ako vam treba besplatna pomoć za tumačenje ovog dokumenta, nazovite gore naveden broj.

Thov ua twb zoo nyeeem. Yog hais ias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov toj saum toj no.

ໄປສູ່ໂຊກ. ຖ້າທ່ານ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອ ໃນການແປເອກະສານນີ້ໄວ້. ຈົ່ງ ໂທລະ ໄປຫາພະແນກຊ່ອງເທິງນີ້.

Hubachiisa. Dokumentim kun bilisa akka sii' hiikamu gargaarsa hoo feete. lakkoobsa gubbaati kenname bibili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Dignin. Haddii aad u baahantahay saawimaad lacag-la' aan ah ee tarjumaadda qoraalka, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB3-0008 (3-13)

What if I feel I have been discriminated against?

Discrimination is against the law. You have the right to file a complaint if you believe you were discriminated against because of race, color, national origin, religion, creed, sex, sexual orientation, public assistance status, age or disability. To file a complaint, contact:

- Minnesota Department of Human Services
Equal Opportunity and Access Division
P.O. Box 64997
St. Paul, MN 55164-0997
Call 651-431-3040 (voice); or Minnesota Relay at 711 or 800-627-3529 (toll-free).
- Minnesota Department of Human Rights
Freeman Building
625 N. Robert St.
St. Paul, MN 55155
Call 651-539-1100 (voice), 651-296-1283 (TTY) or 800-657-3704 (toll-free).

U.S. Department of Health and Human Services' Office for Civil Rights prohibits discrimination in its programs because of race, color, national origin, disability, age, religion or sex. Contact the federal agency directly at U.S. Department of Health and Human Services Office for Civil Rights, Region V, 233 N. Michigan Ave. Suite 240, Chicago, IL, 60601. Call 312-886-2359 (voice), 800-537-7697 (TTY) or 800-368-1019 (toll-free).

This information is available in accessible formats for individuals with disabilities by calling 651-431-2600, toll-free 800-882-6262, or by using your preferred relay service. For other information on disability rights and protections, contact the agency's ADA coordinator.

