

SERVICE OUTCOME AND SUPPORT	
Name: Teresa Turbes	Outcome #: 1
Date of development: 6.14.2021	
Projected start date for implementation: TBD on Return	
Date by which progress towards accomplishing the outcome will be reviewed and evaluated: December 2021	
Outcome statement with measurable and observable criteria for outcome achievement:	
Teresa finds great joy in listening to people sing to her and she will dance by swaying side to side. She gets a big smile when her support staff spend this one-to-one time with her. She also has specific songs she likes to listen to. This outcome will allow her to make decisions, build communication and have time with staff doing something she loves.	
“Once daily, Teresa will choose a song for staff to sing to her in 90% of all opportunities over the next six months.”	
Methods or actions that will be used to support the person and to accomplish the outcome:	
This outcome will occur once daily when Teresa is in a good mood and responsive to interaction.	
Teresa will be presented with two communication switches each with a short recording of a different preferred song. Support staff will hit each switch to allow Teresa to hear what her song options are. She will be told what each song is after each song clip has played.	
Once she has been presented with the communication switches and verbally told the songs, she will be asked, “Teresa, which song would you like me to sing?” Teresa may be reminded verbally of her options while staff point to the switches.	
She may also be asked, “Teresa, do you want to sing ____ song?” about each option. She may indicate a choice through facial expressions, signs, or reaching.	
If she selects a song, the outcome will be documented as achieved (Y) and the staff supporting her will sing the selected song with her.	
If Teresa does not choose a song to sing, the outcome will be documented as not achieved (N).	
Changes or modifications necessary to the physical and social environments:	
Teresa will require time with limited distractions to make a choice. She will require support staff who will sing with her.	
Equipment and/or materials required:	
Teresa will require two pre-recorded communication switches with preferred songs.	
Techniques that are used that are consistent with the person’s communication mode:	
Teresa communicates with modified signs, vocalizations, facial expressions, and gestures. Teresa may communicate through her facial expressions, gestures or vocalizations or through the use of the communication switches.	
Techniques that are used that are consistent with the person’s learning style:	
Teresa learns through repetition, light physical cues, and verbal cues. This outcome provides Teresa a daily opportunity practice and build that skill, and verbal cues.	
Data collection method:	
Documentation will be recorded and charted daily. Charting will include a Y or N indicating success.	
Names of staff or positions responsible for implementing the supports and methods:	
Program Supervisor (PS), Lead Direct Support Professional (LDSP) and Direct Support Professionals (DSP)	