

SERVICE OUTCOME AND SUPPORT
Name: TéVon Joseph Outcome #: 1 Date of development: 5.27.2021 Projected start date for implementation: 6.7.2021 Date by which progress towards accomplishing the outcome will be reviewed and evaluated: November 2021
Outcome statement with measurable and observable criteria for outcome achievement: Daily, TéVon will inform staff when he needs to use the cares room in 70% of all opportunities over the next 6 months.
Methods or actions that will be used to support the person and to accomplish the outcome: One of TéVon's personal goals is to be able to use the toilet one day. He prays for this at night before he goes to sleep. This outcome is a step in working towards this goal. TéVon will be prompted every hour by staff privately reminding TéVon to let them know when he needs to use the cares room. TéVon can verbalize this with staff or use the sign for "bathroom." If TéVon notifies staff that he needs to use the cares room, this outcome will be documented as "y" for achieved. If TéVon does not notify staff at least once per day, this outcome will be documented as "n" for not achieved. Even if/when TéVon notifies staff in the morning, he will continue to be asked throughout his day.
Changes or modifications necessary to the physical and social environments: TéVon will need a quiet environment where staff can privately speak to him. If using sign language to sign "bathroom" staff will need to be close enough to TéVon that he is able to clearly identify the sign.
Equipment and/or materials required: No additional materials are needed.
Techniques that are used that are consistent with the person's communication mode: TéVon communicates verbally using 1-3 words at a time, and often replies with only a yes or no. TéVon understands short verbal directives and will answer yes, no questions.
Techniques that are used that are consistent with the person's learning style: TéVon learns best through routine and repetition. He is best supported with physical and verbal cues delivered in an upbeat manner. TéVon tends to repeat the last option presented to him verbally and does best using pictures to make choices between two options. When asking yes, no questions, do not inadvertently provide TéVon with an answer by saying yes or no in the question.
Data collection method: The outcome will be documented once daily. Charting will include a "Y" or "N" indicating success.
Names of staff or positions responsible for implementing the supports and methods: Program Supervisor (PS), Lead Direct Support Professional (LDSP) and Direct Support Professionals (DSP).