

SERVICE OUTCOME AND SUPPORT
<p>Name: Jerome Welch Outcome #: 1</p> <p>Date of development: 5.13.2021</p> <p>Projected start date for implementation: 5.20.2021</p> <p>Date by which progress towards accomplishing the outcome will be reviewed and evaluated: November 2021</p>
<p>Outcome statement with measurable and observable criteria for outcome achievement:</p> <p>When awake and alert, Jerome enjoys social interactions with staff as shown by his great smile when he is really engaged. Jerome also communicates through his vocalizations when he needs or wants something. It is very important to and for them that they are honored.</p> <p style="text-align: center;">Once daily, Jerome will visit another programming space (following COVID restrictions) and make eye contact during a conversation in 75% of all trials over the next six months.</p>
<p>Methods or actions that will be used to support the person and to accomplish the outcome:</p> <p>This outcome will be trialed once daily when Jerome is most engaged and alert. Staff will inform Jerome of a staff in the room that he can visit. This can be done using vocalizations, reaching for things, eye gazing, adaptive switches, or facial expressions.</p> <p>Jerome will then be approached by the chosen staff person who will greet him and sit next to him at his eye level. The staff will look at Jerome and begin a conversation with him. Topics of conversation may include things he is interested in or are important to him, how he is doing, what he did the previous evening, what he is interested in doing that day, etc.</p> <p>Staff will look at Jerome while they are speaking with him and will request that he look at them as well with a short verbal question. He may be asked, "Jerome, will you look at me, please?" and he will be provided a light physical touch on his hand to bring his attention to the staff.</p> <p>If Jerome makes eye contact with the staff speaking with him for any length of time, the outcome will be documented as achieved (y). If Jerome does not make eye contact at any point during the conversation, the outcome will be documented as not achieved (n). Should Jerome not achieve the outcome, staff will encourage Jerome to look at them later on because they like seeing his eyes when they chat with him.</p>
<p>Changes or modifications necessary to the physical and social environments:</p> <p>This outcome will occur in a comfortable environment for Jerome with limited distractions so he may focus more easily on the conversation.</p>
<p>Equipment and/or materials required:</p> <p>No equipment/materials required.</p>
<p>Techniques that are used that are consistent with the person's communication mode:</p> <p>Jerome communicates through vocalizations, reaching for things, eye gaze, adaptive switches, and facial expressions. Jerome best understands physical cues and one step verbal statements from those supporting him. Jerome will be supported by being asked in a short verbal requested, "Jerome will you look at me, please?" with a light physical cue.</p>
<p>Techniques that are used that are consistent with the person's learning style:</p> <p>Jerome learns through consistent routine and physical and verbal cues. This outcome will include a physical and verbal prompt.</p>
<p>Data collection method:</p> <p>Documentation will be recorded and charted daily. Charting will include a Y or N indicating success.</p>
<p>Names of staff or positions responsible for implementing the supports and methods:</p> <p>Program Supervisor (PS), Lead Direct Support Professional (LDSP) and Direct Support Professionals (DSP)</p>