

ABOUT ME

Arnold Z Levine

Preferred Name: Arnold

Assessment Date: 03/17/2021

Plan Dates: 05/01/2021 to 04/30/2022

Developed by: Thao Debra (651) 370-2372

Address: 1714 Jackson Street
St. Paul, MN 55117

County: Ramsey

Home: (651) 776-3162

Work:

Other:

General Plan Notes:

Hopes, Dreams, and Aspirations: Arnold hopes to be able to go on vacations and travel to Florida soon. Arnold would like to continue to remain as independent as possible and receive help when it is necessary. Arnold hopes to continue to remain in contact with his former group home friends and staff.

Employment: Arnold attends PAI part-time. He does not know the value to money but receiving a paycheck is something he really values. Due to Covid-19, Arnold is pending on getting his Covid vaccine with the assistance of his house supervisor. Once when Arnold receives his vaccine, he will return to PAI in person.

Important To: It is important to Arnold to maintain his independence as much as possible. It is important to Arnold to continue to maintain his relationships with former group home housemates and staff. It is important to Arnold to continue to receive a paycheck from working. It is important to Arnold that he can hear what someone is say or ask him.

Routines and Rituals: Arnold likes his current weekly routine and it is important for supportive staff to be aware of his routine needs. Arnold will attend his DT&H program during the weekdays part-time. Arnold enjoys his daily coffee and he will read the newspaper. Arnold prefers to shower three times a week or less. Morning coffee is very important to Arnold, it is a Must Have! Due to the COVID 19 pandemic, Arnold has a different routine. Until he can return to PAI Commerce, he has a different home routine. He may play games, go out for lunch and

watch his favorite television shows. He is getting better about wearing a mask when he is in the community.

Health: Arnold uses a catheter and requires assistance from staff when changing and sterilizing the catheter bag.

Rituals: Arnold enjoys his coffee every morning and to read his newspaper.

Leisure Activities: Arnold loves to go shopping for caps, wallets, and watches. He enjoys going to Goodwill and McDonalds to eat a burger on the weekends. Arnold will listen to music sometimes to relax. Arnold does enjoy being around people but may need support to increase the positive interactions.

Natural Supports: Arnold has the support from his family and providers.

Strengths: Arnold is friendly and is typically cheerful! He enjoys being social and going out shopping. Arnold may need some redirection to increase his positive interactions and happiness. Arnold is a hard worker who enjoys completing tasks independently.

To Best Support Me: To best support Arnold, one should be appropriately trained on his individual needs, preferences, and his day to day routine. It is important others are aware of Arnold's hearing loss to ensure Arnold can hear what the person is saying. One should have patience with Arnold and politely ask for Arnold to repeat himself if they cannot understand Arnold. Arnold may stutter at times making it difficult for an unfamiliar person to understand his speech.

If changes need to be made to Arnold's CSSP, Arnold and his supports can call the DD waiver case manager to make the request.

Case Manager: Debra Thao/ A579117400.

PERSON INFORMATION

Date of Birth: 04/19/1932 **Age:** 88 yrs

Emergency Contacts

Name	Relationship	Phone
Quentin Stille (Lutheran Social Service)	Guardian/Legal Representative	(612) 449-1625
Yasin Kayad (Bridges MN)	Other Non-Relative	(651) 370-3275

Notes/Comments**Decision Making Representatives**

Name	Type of Authority	Address	Phone
Quentin Stille / Lutheran Social Services	Private Guardian	1605 Eustis Street, St. Paul, MN 55108	(651) 310-9432

Notes/Comments

Quentin's Cell phone: 612-449-1625 Email: Quentin.stille@lssmn.org

Health Insurance & Payers

Is the person certified disabled by Social Security or through the State Medical Review Team (SMRT) process? Yes

Is the person on medical assistance? Yes

Type	Describe	Policy Number	Effective Date
Medicare - Part D		476-20-7397 C1	01/01/2006
Medicare - Part A		476-20-7397 C1	07/01/1973
Medical Assistance		00681362	
Medicare - Part B		476-20-7397 C1	07/01/1973

Notes/Comments

Blue Plus Care Coordinator

Beth Falk

651-647-2280

Elizabeth.falk@cctwincities.org

Providers

Health Care Providers	Phone	Comments
Primary Physician	(651) 241-9700	Dr. John Mageli: Allina Health Center 1020 Bandana Blvd. W. St. Paul, MN 55108

Health Care Providers	Phone	Comments
Home Care Agency	(651) 802-6250	Welemator Bush Bridges MN: 1561 Wheelock Ridge Road, St. Paul MN 55130
Other	(651) 747-8740	Ong Xiong PAI: 1754 Commerce Ct. White Bear Lake, MN 55110
DT&H		
Other	(651) 370-2372	Debra Thao / Handy Help LLC: 2365 McKnight Rd. N, St. Paul MN 55109
DD Case Manager		
Other	(651) 647-2280	Elizabeth Falk Blue Plus Care Coordinator
Care Coordinator		

Notes/Comments

WHAT'S IMPORTANT TO THE INDIVIDUAL

Short and Long-Term Goals

Goal Statement	Target Date	Provider & NPI (if applicable)	Frequency of Reporting

Action Steps for Goals:

What will the person do?

Arnold will continue to work with staff to as they assist him to maintain his basic skill levels and improve on his ability to get along with others. He will communicate with staff his choices and needs. He will work on positive interactions with housemates and peers.

Arnold with the support of his guardian will continue to have ongoing conversations with his case manager regarding his goals. Arnold with the support of his guardian will meet with his DD case manager at least twice a year to discuss services, make necessary changes to his support plan, and monitor goal success.

Arnold with the support of his guardian will continue to see his primary care doctor on a routine basis to maintain his health.

Arnold with the support of his guardian will continue to communicate and meet with his supportive staff to achieve his goals. Arnold will continue to meet with supportive staff from Bridges MN and PAI.

What will the case manager do?

The DD case Manager will:

1. plan:

- develop the support plan with Arnold, his legal representative and/or anyone else Arnold wants to invite (e.g., informal caregivers, friends, family members, etc.)
- ensure the support plan identifies Arnold options and choices of services and providers, including case management and services provided in a non-disability-specific setting
- provide Arnold with a copy of his support plan
- review and update the support plan annually with Arnold and his Guardian

2. refer and link:

- work with Arnold and his Guardian to connect with providers and services
- assist Arnold and his Guardian with the appeal process

3. coordinate:

- communicate with Arnold's team to ensure all of Arnold's needs are addressed
- organize services and supports based on Arnold needs and preferences
- ensure services are not duplicated

4. monitor:

- ensure providers deliver services as written in Arnold's plans
- continually evaluate whether the support plan meets Arnold's needs
- update the support plan as needed

5. advocate:

- encourage and empower Arnold to make informed choices
- promote health, safety, wellbeing and independence
- support and respect Arnold's right to take risks.

What will others do?

Arnold's guardian (Lutheran Social Service) will continue to exercise her powers and responsibilities, within the guardianship order. She will advocate for his well being, health care needs and assist in plans for a vacation for Arnold if he chooses to save and go. She will complete her annual filing responsibilities as mandated by the court.

Representative Payee, will continue to assist with money management; assist with completion of all documents to maintain eligibility for state and federal benefit programs.

Arnold's other supports will continue to support and encourage Arnold to achieve his goals.

What will the provider do?

Bridges MN and PAI-Commerce will continue to work with Arnold to build and maintain all his skills, work focus on working with him improving his positive interactions with his peers especially at PAI. They will assure open communication between team members. The providers will ensure Arnold's health and safety needs are always met. The provider will provide services as authorized by the program coordinators/case managers (and agreed upon between you and your case manager) as related to goals outlined in the coordinated services and support plan (CSSP). The providers will follow the instructions laid out in the service plan. The providers will communicate any concerns to the DD case manager.

SUMMARY OF PROGRAMS AND SERVICES

Program Type	Start Date	End Date	Annual Amount	Total Plan Cost	Avg Monthly
Developmental Disability Waiver	05/01/2021	04/30/2022	\$29,830.50	\$29,830.50	\$2,485.88
Case Manager/Care Coordinator Debra Thao		Case Manager/Care Coordinator Provider ID A579117400		Responsible Party Name	
Program Notes					

Service							
Day Support Services - 15 Minutes							
Start Date	End Date	Procedure Code	Frequency	Units	Rate	Avg Monthly	Total Service
05/01/2021	04/30/2022	T2021 UC	1-Daily	2600	\$3.42	\$741.00	\$8,892.00
NPI/UMPI	Status	Provider Name		Funding Source		County of Service	
A984668900	Approved	PHOENIX ALTERNATIVES INC-COMMERCE		DD Waiver		Ramsey	
Areas of Need							
Employment/Training/Skill Building							
Support Instructions							
PAI will provide assistance for client to build skills and learn how to maintain these skills to be able to maintain participation in their community.							
Service Notes							
Phoenix Alternative Inc, NPI: A984668900. Ratio 1:4.							
Case Manager: Debra Thao, NPI: A579117400.							

Service							
Prevocational Services - 15 Minutes							
Start Date 05/01/2021	End Date 04/30/2022	Procedure Code T2047	Frequency 1-Daily	Units 2600	Rate \$3.42	Avg Monthly \$741.00	Total Service \$8,892.00
NPI/UMPI A984668900	Status Approved	Provider Name PHOENIX ALTERNATIVES INC-COMMERCE		Funding Source DD Waiver		County of Service Ramsey	
Areas of Need Employment/Training/Skill Building							
Support Instructions PAI will assist client to be prepared and to obtain/maintain a job with the general teaching of basic work skills.							
Service Notes Phoenix Alternatives Inc, NPI: A984668900. Ratio: 1:4. Case Manager: Debra Thao, NPI: A579117400.							

Service							
Transportation - Per One Way Trip							
Start Date 05/01/2021	End Date 04/30/2022	Procedure Code T2003 UC	Frequency 1-Daily	Units 252	Rate \$34.00	Avg Monthly \$714.00	Total Service \$8,568.00
NPI/UMPI A984668900	Status Approved	Provider Name PHOENIX ALTERNATIVES INC-COMMERCE		Funding Source DD Waiver		County of Service Ramsey	
Areas of Need Supportive Services							
Support Instructions Phoenix Alternatives Inc will provide transportation to client specifically for prevocational and day support services.							
Service Notes Phoenix Alternatives Inc, NPI: A984668900. Case Manager: Debra Thao, NPI: A59117400.							

RISKS

How will Health and Safety Issues be Addressed?

Arnold needs a 24 hour plan of care to assure his health and safety needs are met. He needs staff trained in his routine, preferences, and learning style prior to working with him. He has a guardian at Lutheran Social Services to assure his health

and safety needs are being met.

Arnold's health and safety concerns/issues will be addressed by his medical professionals, Interdisciplinary Team (IDT) in his CSSP. Arnold will be provided a 24-hour plan of care, as well as his IAPP, SMA, and CSSP addendum from his residential provider.

Arnold relies on caregivers to respectfully assist him in an emergency by providing verbal cues assuring that he hears them and physical assistance as needed.

The following table documents and acknowledges any risks that exist based on identified remaining needs above.

Identified risk and choice regarding services	Negative outcome that may result	Alternative measure that may be implemented
Arnold is under 24 hour plan of care. Staff need to be trained in his preferences, routine and communication style to ensure his health and safety needs are met.	Health and safety needs may not be met compromising his well-being.	Staff will be trained in his preferences, routine and learning style before they start working with him.

Summary plan/agreement reached to address the identified risks:

Staff will be trained in his preferences, routine, and learning style before they start working with him.

Emergency & Back Up Plans

Plan for unforeseen events (e.g, weather, storms, power outages)

Staff at Bridges MN are trained and have back up plans for unforeseen events such as storms or power outages. Staff will assist Arnold with evacuating or seeking shelter if presented with an unforeseen event, such as threatening weather/storms, fire, or other dangerous situations. Staff will follow their protocol to ensure safety in any emergency event. Refer to Program Abuse Prevention Plan and Individual Abuse Prevention Plan for additional information.

Key Contact Name	Relationship	Phone Number
Holly Understock- Lutheran Social Services	Guardian/Legal Representative	(651) 310-9432
Welemator Bush	Residential Coordinator (Bridges)	(651) 802-6250
Ong Xiong	Designated Coordinator (PAI)	(651) 747-8740

Plan for emergency health events

If an emergency health event were to occur, Arnold would like to be transported to United Hospital. Staff at Bridges MN and Phoenix Alternative, Inc., will follow their protocol on incident reporting and following proper procedures. The guardian will be notified of the medical emergency as soon as possible.

Key Contact Name	Relationship	Phone Number
Diane Langston RS/PM	Other Non-Relative	(651) 776-3162
Holly Understock- Lutheran Social Services	Guardian/Legal Representative	(651) 310-9432
Ong Xiong	Designated Coordinator (PAI)	(651) 747-8740
Welemator Bush	Residential Coordinator (Bridges)	(651) 802-6250

Plan for unavailable staffing that puts the person at risk

Arnold is under a 24-hour care plan and will always be accompanied by staff. Bridges MN and Phoenix Alternative, Inc., will have back up staffing plans if staff are unavailable. If an unforeseen event makes staffing unavailable, the provider will attempt to secure immediate trained staff. If no trained staff or adequate caregivers can support Arnold, the plan is to admit Arnold until adequately trained backup caregivers are available to ensure his safety.

Key Contact Name	Relationship	Phone Number
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Key Contact Name	Relationship	Phone Number
Holly Understock- Lutheran Social Services	Guardian/Legal Representative	(651) 310-9432
Welemator Bush	Residential Coordinator	(651) 802-6250
Ong Xiong	Designated Coordinator (PAI)	(651) 747-8740
Tia Loesch	DD Case Manager	(651) 760-3236