

# PAI

## SERVICE OUTCOME AND SUPPORT

Name: Bob Bronner Outcome #: 2  
Date of development: 11/13/19  
Projected start date for implementation: 11/18/19  
Date by which progress towards accomplishing the outcome will be reviewed and evaluated: 10/22/2021

Outcome statement with measurable and observable criteria for outcome achievement: Daily, Bob will accept a hand massage for 1 minute or more in 95% of all trials over a 12 month period.

Methods or actions that will be used to support the person and to accomplish the outcome: During the programming day at Linden staff will gather some lotion and approach Bob. Staff will offer Bob a lotion massage. If Bob accepts staff will give Bob and hand lotion rub for 1 minute, if Bob allows.

Changes or modifications necessary to the physical and social environments: Bob will attempt trials of this outcome while in his program room, or another program room in the building he may be visiting.

Equipment and/or materials required: Lotion, staff to assist Bob with the hand massage.

Techniques that are used that are consistent with the person's communication mode: Communicates with facial expressions and vocalizations.

Techniques that are used that are consistent with the person's learning style: Bob's learning style appears to be auditory, visual, and kinesthetic.

Data collection method: Data will be collected daily.

Names of staff or positions responsible for implementing the supports and methods: DSP, Lead DSP, and Program Supervisor.