

Owakihi Inc.
Training Summary Form

Sagal Said

NONVIOLENT CRISIS INTERVENTION / CPI 260

Credit Hours: 5.5

I. Description of Training Content

From the CPI model for Nonviolent Crisis Intervention: Review and instruction on how to implement positive support strategies for management of disruptive and assaultive behaviors: demonstrate effective de-escalation techniques to reduce the tension of an agitated person; identify alternatives if a person loses control and becomes violent; learn techniques to control one's own anxieties during interventions and maintain a professional attitude; self-care strategies; demonstrate varied intervention skills to maintain the care and welfare, safety and security for all involved. Importance of debriefing, self-care strategies, and reestablishing a positive relationship. Explain how CPI is applied to Owakihi Inc.'s policies and procedures, i.e. prohibited and permitted procedures, requirements for documentation, reporting and team review.

III. Instructional Methods

✓ **PART I INTRODUCTION** Nonviolent Crisis Intervention

 PART II REFRESHER Nonviolent Crisis Intervention

IV. Competency Evaluations

✓ **PART I INTRO:** Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

 PART II REFRESHER: Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

V. Training Dates and Times, as applicable

PART I INTRODUCTION CPI

Date: 2/4/2020

Times: 9:00AM - 2:30PM

Date: _____

Times: _____

PART II REFRESHER CPI

Date: _____

Times: _____

Trainer Signature: 

Employee Signature: 

Trainer Signature: 

Nonviolent Crisis Intervention® Training Program

Post-Test

Name Saagal Date 2-4-20

Organization _____

Phone _____ Email _____

1. Complete the *Crisis Development Model*SM.

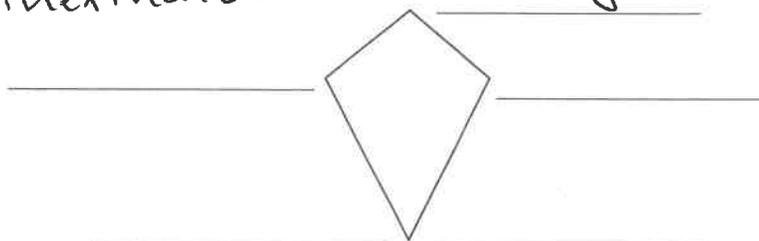
Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. <u>engage</u>	1. <u>napas</u>
2. <u>defuse behavior</u>	2. <u>directive</u>
3.	3.
4. <u>Tension reduction</u>	4.

2. What is the value of learning the four levels and corresponding staff attitudes?

Causes Tanitra dasha

3. Complete the *Verbal Escalation Continuum*SM.

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Communci respect
Safely

INSTRUCTOR: Remember to remove this card and give to participant.
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Nonviolent Crisis Intervention® Training Program
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4. Describe three reasons you should use the *Supportive Stance*™.

hai ~~Save~~ ~~media~~ likelihood severity

5. List two ways the Decision-Making Matrix model is used to consider risk.

Safety

6. What are the values that underpin this course?

person centeredness

Safety well. Fore
Security

7. Postvention is used for:

- a. Staff only.
- b. The individual in crisis only.
- c. Staff and the individual in crisis.

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INSTRUCTOR: Sign and distribute this card before documenting online.
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