

Owakihi Inc.
Training Summary Form

I. Employee: Daje' Abram

NONVIOLENT CRISIS INTERVENTION / CPI 260

Credit Hours: 5.5

II. Description of Training Content

From the CPI model for Nonviolent Crisis Intervention: Review and instruction on how to implement positive support strategies for management of disruptive and assaultive behaviors; demonstrate effective de-escalation techniques to reduce the tension of an agitated person; identify alternatives if a person loses control and becomes violent; learn techniques to control one's own anxieties during interventions and maintain a professional attitude; self-care strategies; demonstrate varied intervention skills to maintain the care and welfare, safety and security for all involved. Importance of debriefing, self-care strategies, and reestablishing a positive relationship. Explain how CPI is applied to Owakihi Inc.'s policies and procedures, i.e. prohibited and permitted procedures, requirements for documentation, reporting and team review.

III. Instructional Methods

✓ PART I INTRODUCTION Nonviolent Crisis Intervention

 PART II REFRESHER Nonviolent Crisis Intervention

IV. Competency Evaluations

✓ PART I INTRO: Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

 PART II REFRESHER: Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

V. Training Dates and Times, as applicable

PART I INTRODUCTION CPI

Date: 2/4/2020

Times: 9:00AM - 2:30PM

Date:

Times:

PART II REFRESHER CPI

Date:

Times:

Trainer Signature: 

Employee Signature: 

Trainer Signature:

Nonviolent Crisis Intervention® Training Program

Post-Test

Name Deye Abram Date 2/4/2020
Organization _____
Phone _____ Email _____

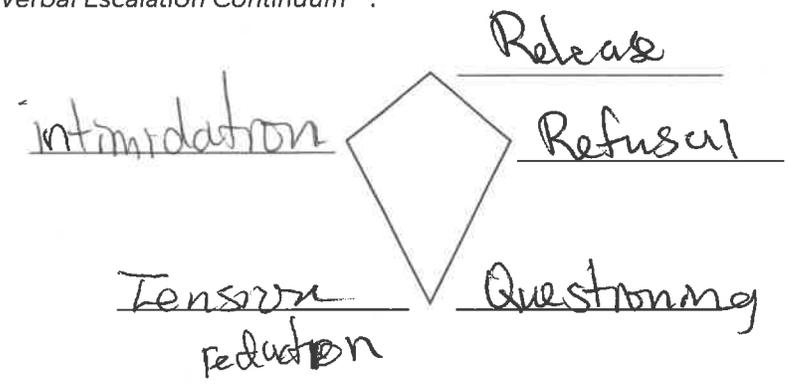
1. Complete the Crisis Development ModelSM.

Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. Anxiety	1. - distraction, Supportive
2. Defensive	2. Directive
3. Risk behavior	3. Physical
4. Tension reduction	4. Therapeutic rapport

2. What is the value of learning the four levels and corresponding staff attitudes?

Person center thinking
appropriate reactions

3. Complete the Verbal Escalation ContinuumSM.



4. Describe three reasons you should use the Supportive StanceSM.

- So you stay safe - ~~work~~
- More firm and balanced
- Not trying to challenge the individual - communicates respect.

Continue on next page.

Post-Test

5. List two ways the Decision-Making Matrix model is used to consider risk.

- It shows how you should respond - Severity
- Likely hood

6. What are the values that underpin this course?

- Safety
- Security

7. Postvention is used for:

- a. Staff only.
- b. The individual in crisis only.
- c. Staff and the individual in crisis.