

Owakihi Inc.
Training Summary Form

I. **Employee:** Heard, VEE **NONVIOLENT CRISIS INTERVENTION / CPI 260** Credit Hours: 5

II. **Description of Training Content**

From the CPI model for Nonviolent Crisis Intervention: Review and instruction on how to implement positive support strategies for management of disruptive and assaultive behaviors: demonstrate effective de-escalation techniques to reduce the tension of an agitated person; identify alternatives if a person loses control and becomes violent; learn techniques to control one's own anxieties during interventions and maintain a professional attitude; self-care strategies; demonstrate varied intervention skills to maintain the care and welfare, safety and security for all involved. Importance of debriefing, self-care strategies, and reestablishing a positive relationship. Explain how CPI is applied to Owakihi Inc.'s policies and procedures, i.e. prohibited and permitted procedures, requirements for documentation, reporting and team review.

III. **Instructional Methods**

- PART I INTRODUCTION** Nonviolent Crisis Intervention
- PART II REFRESHER** Nonviolent Crisis Intervention

IV. **Competency Evaluations**

- PART I INTRO:** Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration
- PART II REFRESHER:** Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

V. **Training Dates and Times, as applicable**

PART I INTRODUCTION CPI	Date: <u>1/24/2025</u>	Times: <u>2PM-7PM</u>
	Date: _____	Times: _____
PART II REFRESHER CPI	Date: _____	Times: _____

Trainer Signature: Sharon Arman **Employee Signature:** [Signature]

Trainer Signature: _____

Nonviolent Crisis Intervention® Training Program

Post-Test

Name Heidi NEFF Date 1-29-2020

Organization _____

Phone 651 Email _____

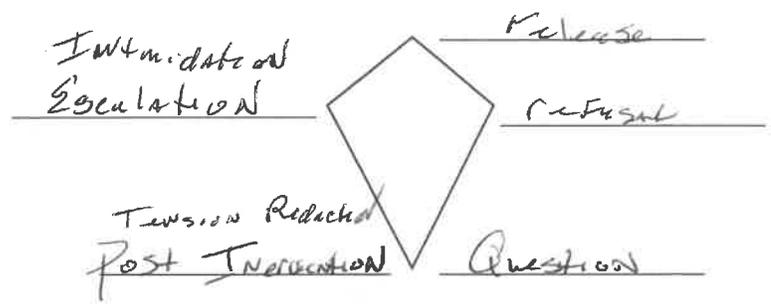
1. Complete the Crisis Development ModelSM.

Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. Anxiety	1.
2. Defensive	2.
3. Risk Behavior	3.
4. Crisis - Tension Reduction Reduction	4.

2. What is the value of learning the four levels and corresponding staff attitudes?

SAFETY for clients
support
directional
thru out

3. Complete the Verbal Escalation ContinuumSM.



4. Describe three reasons you should use the Supportive StanceSM.

Safety for staff
Safety for client
they work
Communicates
non-threatening
non-challenging

Post-Test

5. List two ways the Decision-Making Matrix model is used to consider risk.

~~Decision Making~~

Likelyhood

Severity

6. What are the values that underpin this course?

Safety, Care welfare Security

7. Postvention is used for:

a. Staff only.

b. The individual in crisis only.

c. Staff and the individual in crisis.

Workbook ID:

NE025A35