

Owakihi Inc.  
**Training Summary Form**

I. **Employee:** Sherryl Casillas **NONVIOLENT CRISIS INTERVENTION / CPI 260**

Credit Hours: 5

II. **Description of Training Content**

From the CPI model for Nonviolent Crisis Intervention: Review and instruction on how to implement positive support strategies for management of disruptive and assaultive behaviors; demonstrate effective de-escalation techniques to reduce the tension of an agitated person; identify alternatives if a person loses control and becomes violent; learn techniques to control one's own anxieties during interventions and maintain a professional attitude; self-care strategies; demonstrate varied intervention skills to maintain the care and welfare, safety and security for all involved. Importance of debriefing, self-care strategies, and reestablishing a positive relationship. Explain how CPI is applied to Owakihi Inc.'s policies and procedures, i.e. prohibited and permitted procedures, requirements for documentation, reporting and team review.

III. **Instructional Methods**

- PART I INTRODUCTION** Nonviolent Crisis Intervention
- PART II REFRESHER** Nonviolent Crisis Intervention

IV. **Competency Evaluations**

- PART I INTRO:** Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration
- PART II REFRESHER:** Certificate (2 yr) upon successful class completion, includes written test and observed skill demonstration

V. **Training Dates and Times, as applicable**

<b>PART I INTRODUCTION CPI</b>	Date: <u>1/24/2020</u>	Times: <u>2PM-4PM</u>
	Date: _____	Times: _____
<b>PART II REFRESHER CPI</b>	Date: _____	Times: _____

**Trainer Signature:** Sherryl Casillas

**Employee Signature:** [Signature]

**Trainer Signature:** \_\_\_\_\_





## Post-Test

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5. List two ways the Decision-Making Matrix model is used to consider risk.

likelihood  
severity

6. What are the values that underpin this course?

overall  
safety

+ person centered focus for  
better quality living.

7. Postvention is used for:

- a. Staff only.
- b. The individual in crisis only.
- c. Staff and the individual in crisis.