

# Emma Todd

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Dear SwimSafe Pool Management Inc.,

I wanted to first thank you for the opportunity you extended to me over the summer in hiring me for a seasonal position as General Manager for the Grandview City Pool. With the opportunity to work for SwimSafe, I was able to truly get to know the mission and values that this corporation holds in their work. I saw the culture through my coworkers, employees, and those who I reported to. So being apart of this community already, I was able to hear about this job opportunity. With that image in mind, I would love to be considered for the full time position of Regional Manager with Services and Management. With my past experience in aquatics and my recent experience as a SwimSafe pool manager, I feel I could be the best candidate for the regional manager. In this following letter, I would like to discuss in detail what I mean by that statement.

Due to being a Pool Manager right after Covid-19, the aquatic environment was filled with countless inexperienced swimmers that caused nonstop saves and emergency situations. Having to handle this scenario alone puts me in a unique category of experience. In the recent time with SwimSafe I perfected my emergency response skills through over 100 active and passive saves at our pool location. My co-managers and I were able to uphold a system that kept our lifeguards aware of the dangers and reinstated the correct procedures when emergencies arose. With CPR and First Aid certifications, I experienced the need to preform both issues, giving me the most experience many aquatic workers will never encounter. I learned the ins and outs of chemical and pump maintenance. Being able to read chemical levels and tell whether it is an imbalance of chlorine, PH, water pressure, or a filtration issue. Having a community of patrons that brought physical fights, drugs, and misconduct of many kinds onto the pool grounds, caused me to also grow in my conflict resolution and safety reactions. Having outside and inside experience in aquatic environments, I can manage many unique pool properties.

So after a summer of growing and being shaped in the SwimSafe aquatic environment, I can say I am deeply interested in pursuing a full time position under the SwimSafe company. I believe you may find my experience, skills, and certifications to add tremendous value to this role and the company. I would love to share and discuss more about the potential benefit I could bring to the table. That being said, I would love an opportunity to be interviewed. Please do not hesitate to contact me and I look forward to hearing from you.

Best Regards,  
Emma Todd