

Processing Recording

Joseph Kim

Alliance University

SWK357: Field Experience and Pre-Practice Seminar

Professor Gail-Ann Roberts

3/27/23

Processing Recording

Student: Joseph Kim

Client: -

Date: 2/27/23

Field Supervisor: Miriam Richardson, LMSW

Agency: New Life Community Health Center (NLCHC)

Presenting Issue: Steps to take to prevent further actions that are unbeneficial to me and to gain the tools to better myself as a future Social Worker.

Purpose of Interview: Tonight, I am having a meeting with Miriam about my experience so far and how to work on the past mistakes that were made so far for the betterment of my internship/Volunteering

Content/Description of Transaction	Analysis	Reaction Thoughts/Feelings	Supervisor's Comments
Field Supervisor: How has your experience in NLCHC been so far?			
Student: I think it's going up and down for me. The past two Saturdays were rough for me.		Knowing what the meeting will discuss, I spoke with full honesty	
F: Okay, do you care to further explain?			
S: Yes. I wanted to share how "K" (the other supervisor/non-social worker) spoke with me about my lateness. And that I also spoke with my Pastor about this, and got the wake-up call of the great importance of	Honesty	Just figured it is better if I shared all that I can on my side to show my understanding of my action.	

<p>being on time for things. Showing up late will be a chain reaction of consequences to not just me but to others.</p>			
<p>F: Yea, I am glad you shared that, Joseph. It was good to know that you have your Pastor on this to help be a part of your life. To coach you as well in this internship.</p>			
<p>S: That's right. Like he shared that in any other regular job, I would have been fired by now. *laughs*</p>		<p>I thought I mention this paraphrase to lighten up the mood.</p>	
<p>F: *laughs together* Yes that is true. Okay again thank you for being honest and understanding. Let's talk about the experience you had on February 18th. Tell me what it was like.</p>			
<p>S: I would say I had a really tough time that day. I was not expecting to be talking with one, let alone two patients! What happened was that "P" (an NLCHC volunteer) brought his alcoholic friend to come and talk to me for help. Leaving with saying, "you're in good hands". I felt pressured and obliged to continue thinking that I will just have to make an appointment for them. That was the plan until the patient just went off venting and somehow somehow, I ended up trying to find him help he needed. However, I needed assistance from you, and "Cat" (the medical personnel; not a social worker) to help him at the end. After that incident, I thought</p>		<p>Yep I am just going to let it all out.</p>	

<p>I was finished but as the volunteers thought I was capable of doing what you do after seeing off I's alcoholic friend leave the office, they send me another patient! This gentleman also had the same problem but not as bad as the first one. I did what best I could to get the information I needed from him to prepare a proper appointment for "J" (the other Social Worker/non-supervisor). He was a Spanish speaker but was able to have google translate to great use for our communication.</p> <p>I just want to apologize for the call I had with you during the first session I had with the patient. Due to not being familiar with the needed knowledge about the patient's needs.</p>			
<p>F: No no. you don't have to apologize. You did a lot for your level. I am glad you called me as that was the most responsible thing to do.</p>			
<p>S: Thank you, I just felt guilty that I had to have Cat involved. She asked the patient certain following questions like if he ever had seizures and what he has done so far. Questions that I did not even ask due to not even knowing anything about withdrawal from alcoholism and the different ways to go about that.</p> <p>She even said, "I usually let the Social Workers handle this".</p> <p>But again I am glad that I was able to message you, and J about this and was just able to follow all of you ladies' instructions and then to just make the appointment for the two patients.</p>		<p>I really did not know what to do there. It was not scary or anything like I was a child but I never felt so lost before.</p>	

<p>F: Yes, I am also relieved that you were able to do that, and nothing turned out for the worse. It must have been very stressful or confusing. But you did what you were supposed to do by calling me and Cat as K wasn't there that day. Overall this is a great lesson you can take for part of your Social Work Career.</p>			
<p>S: I agree, overall it was a great experience but next time, I will just only make appointments for future patients instead.</p>		<p>I want to still be of some help like perhaps just making appointments only.</p>	
<p>F: Actually Joseph, me and Kristin decided that it be better if you did not use that office. So that patients would not confuse to think there is a Social Worker active.</p>			
<p>S: Oh I see, that makes sense. What if I have things to be done by K again, may I use the office then?</p>		<p>Understandable and if I am not a Social Worker, I don't deserve the full fledge office anyways.</p>	
<p>F: Yea of course. We want you to focus more on just doing what the rest of the Volunteers are doing (sign-ins, calling names for showers, etc.).</p>			
<p>S: If a patient needs to see a social worker, is it fine to just make an appointment for them?</p>		<p>I know there will be a patient that needs a Social Worker. So because I show up the majority of Saturdays. I should at least hand them over to J or Miriam (the Field Supervisor).</p>	
<p>F: Yes you can do that. Joseph, you need to make sure that you are responsible to show up on time. To be there by 8 am and not 9 or any later, as this in the end has to be counted for your hours.</p>			
<p>S: Yes, absolutely.</p>		<p>She's right</p>	
<p>[We moved to a</p>			

<p>conversation about how my classes are doing and then discussed a theological question if anyone deserves anything. This was after talking about the minimum wage and the rights of welfare and other things for all people. We concluded that in the end, we all deserve to be punished for our sins. Yet it's by Jesus's life and mercy that we can live eternally when accepting His gift.</p> <p>So in the end, we all still deserve God-given human rights.]</p>			
<p>S: ...and I wish we can end homelessness but it's as Jesus said, there will always be homeless and it's true. Just the way money goes around this society, it is not right nor fair.</p>			
<p>F: That's right, I was just reading about that today in my bible. Wow.</p> <p>Okay Joseph, thanks for joining me on this deep thought. Let's end with a prayer and call it a night.</p>			
<p>S: Alright. Let us pray...</p>			

VII. Overall Assessment of the Interview

A. Reflecting on the interview as a whole, how effective were you in achieving your purpose?

I would rate my achievement meeting a success. I did not hold any information nor was dishonest. Thereby allowing me to be able to get the needed information from my Supervisor for my next volunteering hours.

B. What techniques and skills were successful?

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C. What specific skills should you emphasize in the future?

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D. What specific lessons have you learned that you will take into consideration in your next interview with this client and/or other clients?

Ignoring the fact that this meeting was not with a client, I will instead answer a similar question. I've learned that I should try to avoid using the room unless I need to. Also never have a 1 on 1 with any client but instead, only provide appointment making for the dates that the other Social Workers will come.

VIII. Plan/Contract for future intervention

A. What have you and the client system decided to work on at this point?

Besides a client, the plan that was made with my Supervisor is to just make appointments but mostly spend the hours on helping out the transition of patients/clients to get their showers done, appointments met, and clean up. Nothing on case managing this time.

B. Indicate the next steps as you see them

If I am answering this question correctly; first use the office to leave my belongings. Second, to start right away at getting squared away with patients getting their towels and toiletries. To allow every patient to be ready for a shower after the next patient. To keep the bathroom clean, and to stay aware of when one patient is finished to send the next. Also to be able to have patients that come in to get signed in to continue the flow in the New Life Community Health Center.