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SWK246 – Interpersonal Communication Skills

Professor: Jean Carlton

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8.2 Effective Questioning

1. -Counterfeit question: Even though you're letting me use your computer, you don't think I can get one on my own?

-Genuine question: How do you feel that you're lending me your computer?

-Genuine question: How long may I borrow your computer?

2. -Counterfeit question: What guarantee do I have that I will get the car loan by providing my financial statement and credit history?

-Genuine question: How much do you think I'll qualify for the car loan?

-Genuine question: How long does the process take in getting the approval for the car loan?

3. -Counterfeit question: Even though my paper shows a lot of promise you don't think I could earn an A grade because of my lack of listening?

-Genuine question: Do you feel confident in me earning an A grade?

-Genuine question: How much time do I have to turn in my paper?

4. -Counterfeit question: Even though you liked the communication course, so you're saying that it was boring because I shared too much of myself personally?

-Genuine question: How can I make my communication course less personal?

-Genuine question: Do you think my communication course would be more interesting if it is less personal?

5. -Counterfeit question: What makes you so sure we'll have the car ready by tonight?

-Genuine question: How do you know we'll be able to have the car ready by tonight?

-Genuine question: Do you think the car will be ready by tonight?

6. -Counterfeit question: What gives you the right to judge criminals and they should get capital punishment?

-Genuine question: Why do you feel that criminals should get capital punishment?

-Genuine question: How long do you think criminals should get capital punishment?

7. -Counterfeit question: Even though your son doesn't tell you what's going on in his life, don't you think he has right not to tell you what's happening in his life?

-Genuine question: How would feel if your son didn't tell you what's happening in his life?

-Genuine question: How much do of your son's life do you feel your son should tell you?

8. -Counterfeit question: Even though your family controlling, do you think that you can teel your family to stop controlling you and let you live your life?

-Genuine question: How do you feel your family is controlling your life?

-Genuine question: How much has your family been controlling your life?

9. -Counterfeit question: Even though you said you played a lot but only scored once, don't you think you could have scored more?

-Genuine question: What do you think you could have done differently in the game to have scored more?

-Genuine question: Do you feel that the coach should have put ahead of Ryan?

10. -Counterfeit question: Even though you had a great evening at the party, the dinner was fantastic and so was the party, and there were many people, do you think that only Erin likes to go to parties?

-Genuine question: How did you feel about having the dinner and the party with Erin?

-Genuine question: How long did the dinner and party lasted?

8.3 Paraphrasing

1. It's seems like you're frustrated with your instructor and you're probably of the work you're putting into your class.
2. It sounds like you're saying that you did all the work in the meantime someone else submitted the work before you did and got all the credit for it.
3. Let me see if I got it, you're saying that it's been a really hard decision to put your grandmother in a home and your grandmother is uncomfortable being placed in a home and she is not able to care for herself?
4. I hear you saying that your friend believed someone else other than you and didn't even bother to allow you to say your side of the story?
5. So you're telling me that you don't like your job, and you feel like you're doing the same work over and over, and you feel like it's time for something different, but it might be hard to find a better job.
6. I hear you saying that you haven't heard from your girlfriend, but what do you feel she might be upset with you?
7. It sounds like you're saying that you are worried about saying how you really feel and that you're worried that your partner might not understand how you are really feeling.
8. So you're telling me that I don't clean up after myself and that I should do more around the house so that we can live in a nice clean home when you friends come over.
9. I hear you saying that there's no way to get through to him because he cares is about the way he looks, and you are the one that does all the work.

10. Let me see if I got this. You're saying that if he took time off to spend with you, he would be showing you that he has time to spend with you and that shows you that he loves you as well.

11. It sounds like you don't believe that the software program isn't good at all.

12. I hear you saying that being a stay at parent is very difficult and you feel more restless than when you were earning a living and you also had some time off for yourself.

13. It sound like you're saying that your father needing is overwhelming since your mom passed away and you feel bad that you must be there for him all the time.

14. It sounds like you really dislike doing group projects with other people and you feel that there should be some caution prior to taking a class that have group projects.