

## Lesson 6 (Chapter 5) Homework

### Engaging in Non-Verbal Communication

Toshauna Giddings

1. Identify nonverbal behaviors that regulate turn taking within the team.  
Nonverbal behaviors that regulated turn taking within the team
  - Jason pausing and gazing directly at Bill.
  - Jason looking at Erika with a raised eyebrow and her nodding.
  - Bill shrugging after asked by Jason to lead off on procedures.
  - Jason turning his chair to face Bill squarely
2. Identify nonverbal behaviors that express relationship level meaning of communication. What aspects of team members nonverbal communication express liking or disliking, responsiveness, and power?

Liking –

- Erika agreeing with Jason to talk about the team's goal first which will help to decide on the best means of achieving it.
- Jensen agreeing with Erika's statement by acknowledging that "Erika is right. That's a good way to start."
- Jensen responding positively to Erika's suggestion for everyone to agree to the procedures so that no division is ever missing more than one person during key production hours.
- Jensen siding with Erika and suggesting that she could present that topic, since she did most of the research, then smiling at her and her pantomimes tipping her hat at him.
- Jason looking at Erika with a raised eye brow and nodding.

Disliking-

- Bill disagreeing with Victoria's idea of using PowerPoint to make the presentation.
- Bill opposing the suggestion made by Victoria to spell out the procedures.
- Bill asking Victoria to quit hassling him.
- Victoria asking Bill "if it's too much to ask for him to cut off his gadget and join the meeting?"

Responsiveness –

- Victoria inquiring from Bill his suggestion since he was not in agreement with hers.

- Victoria opening her note book and beginning to take notes upon request from Jason.
- Bill putting aside his Personal Digital Assistant based on Jason's inquiry of whether he was a part of the meeting.

Non-responsiveness –

- Bill keeping his eye on his PDA instead of interacting with team members.
- Bill not looking up as he speaks
- Bill typing into his PDA while the meeting is going on.

Power –

- Jason commencing the meeting.
- Jason intervening while Victoria and Bill were going at each other.
- Jason agreeing to Jensen recommendation for Erika to be in charge of procedures.
- Jason suggesting to Bill that he take the lead since he wasn't in agreement with Victoria's suggestion to spell out the procedures.
- Jason focusing his attention by turning his chair to face Bill square in the face and calling him out as being a jerk, then commanding that he put whatever was affecting him or his issue with anyone on the table for discussion or be a team leader.

3. How do artifacts affect interaction between members of the team?

Victoria rubbing on her bracelet as she was nervous based on Bills response and Bill using his PDA during the meeting.

4. If you were the sixth member of this team, what kinds of communication might you enact to help relieve tension in the group?

I would use Chronemics by requesting that a break be taken so that everyone could take a breather then regroup. And, i'd also use Kinesics to send a message to everyone in the meeting by using body positions, facial expressions and gestures.