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Introduction to Communications

1. Q. Identify nonverbal behaviors that regulate turn taking within the team.
  - a. Some nonverbal behaviors that regulate turn taking within the team are nods, silence, not paying attention, shrugs and raising of the eyebrows. In the passage Jason communicates with Erika to ask if she's OK with the plan of her being in charge. She responds by nodding her head giving him the OK that she can handle the responsibility. Bill keeps his eyes on his personal digital assistant showing that he is not too fond of the conversation. Erika shrugs her shoulders to say I don't know what's bothering Bill today. Jason also uses silence for a pause for a dramatic effect and to let Bill know that his actions are resembling a jerk.
2. Q. Identify nonverbal behaviors that express relationship-level meanings of communication. What aspects of team members' nonverbal communication express liking or disliking responsiveness or lack of responsiveness and power?
  - a. Nonverbal behaviors that express relationship-level meanings of communication are responsiveness, liking, power. Some aspects of team members nonverbal communication that express dislike is when Bill doesn't look up to speak. Eye contact is a big part of positive nonverbal communication. Some aspects of the team members nonverbal communication that express responsiveness is when Jason looks at Erika with the raised eyebrow to ask if she is OK with being in charge and she

nods to signal she is OK with that. Some aspects of team members nonverbal communication expressing power is Jason turning his chair to face Bill squarely. By turning his chair Jason is showing he is serious about the situation.

3. Q. How do artifacts affect interaction between members of the team?
  - a. Some artifacts that affect interaction between members of the team are when Erika tipped her hat off to Jensen as a gesture to say thank you. Another is when Victoria pulls on her bracelet. This is indicating that she is nervous, which may be a reason why Jason came to her defense.
4. Q. If you were the sixth member of the team, what kinds of communication might you enact to help relieve tension in the group?
  - a. If I were the sixth member of this team I would be very direct with Bill and probably make a joke on his attitude to make him embarrassed. Something along the lines of his attitude is resembling a female. I would also try to encourage my other coworkers about their ideas. I would ask Bill where he would want to contribute and make that his sole task, so he doesn't discourage the other team members