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Subject: If you were to encounter an ethical dilemma, what steps would you take in making an ethical decision?

As human being and counselor, we can sometimes be confronted with ethical problems in the exercise of the profession. These ethical dilemmas must be resolved for the smooth running of the company. Me as a Business Manager, if I were to encounter an ethical dilemma I would make the following decision.

1. Identify the problem

To provide a solution to any problem it is essential to detect risky situations. This sensitivity generates various reactions such as indignation, discomfort, dissatisfaction, doubt, which make you realize that something is wrong. But it is important to clearly define the tensions present.

2. Identify values

What values are at stake that concern the company or the people involved? This step is essential because it is often at the root of ethical dilemmas and problems.

3. Consider the context

It is necessary to make an analysis of the context, because it can influence the decision.

- Ethical context (what would be the best practice in this situation?)
- Personal context of the individuals involved (are they experiencing difficult situations that can influence the situation?)

4. Make a decision

After analyzing all the elements, we must make the best possible decision. The important thing in ethical deliberation is to try to minimize the consequences on others and to make a decision that the people concerned might consider reasonable.