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MFT 603 Individual & Family Development
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Chapter Presentations JA 1&2

1. The Affordable Care Act was focused on prevention and wellness, as well as equal access to health care.
2. Therapeutic communication is purposeful and goal oriented, which is different from social communication. Therapeutic communication is used between health care providers and patients.
3. The six components of therapeutic communication are listening and observing, warmth, genuineness, attentiveness, empathy, and positive regard.