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Professor Nevill
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Homework Week 02 – Questions for Technical Staff

My goal out of the interview is to gain as much information about the project and have all my questions to develop the software answered so that during the development I have minimized the number of questions so that the development process won't be slowed down due to unanswered important questions. The interview will be with the Senior Manager of Flight Scheduling Tom Donnely on Wednesday, the 1st of February in the AU conference room.
With the following questions I intend to gather all the requirements of the project as well as gain a better insight as to how the software is being used and how the end-user works with the software. I will send the questions in advance via email so Mr. Donnely can already prepare his answers ahead of the interview session.

<u>Closed-ended questions (yes/no/figure/percentage):</u>
How big is the crew and how many users will the app approximately have?

Do you have a date in mind to launch the app and specific due dates?

When can we start?

<u>Open-ended questions:</u>
How do you want the application to be structured? (for example different features about the weather, flight schedule, vacation schedule, chat, request page for vacation/travel or schedule change requests) → flowchart?

How do you want the crew and other workers to be notified? (push notification, email, only through the app,…)

Who will be using the app? (Crew, HR, technical staff, executive leads)
Who will deliver the inputs for the feature?
Who will receive the outputs of the feature?
Are there admin roles and who has the right to add/edit/cancel events?

How will the workers have access to the app?
Do they have work phones on which the app is already downloaded?
Do they get log-in codes?
And is it supposed to be supported by all smartphones?

What will be the most helpful features of the app?

Can you walk me through a day of planning and how the process in case of a weather emergency is at the moment? (Flowchart?)

Is there any other important point or feature that you want to highlight?