

Mey-Ling Valentin

Course: ENG101 OA

Professor: Dr. Elaine Lux

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Assignment: Narrate an incident in which you reacted to someone who treated you with arrogance or meanness. Make your narrative come to life by using dialogue and vivid details.

### The Retail Experience

I will always and forever stand by the thought that everyone should experience being a retail worker at one point in life or another. Whether it is the customers, the bosses, or even the work load itself, everyone should experience this job. I consider it a rite of passage.

Please allow me to transport you back to my teenage years. I was 16 years old, and I was eager to start making my own money. I was always an independent kid. I was given the opportunity to work at Burger King. At the time, it was exciting. I was of course only focused on the fact that now I can go to the movies every week. Large popcorn every time, please. At the time, I did not realize that working at a fast food restaurant was going to be one of the hardest things I'll ever have to do.

My co-workers were all lovely people. They were like a family, eager and happy to help each other out when needed. The managers, however, were a different story. The managers seemed to think they were the Burger Queens. At this particular Burger King, they were supposed to pull up the customer orders and the cashiers would stay by the cash registers and take everyone's order.

One day, during the lunch rush, for some reason I was the only cashier worker that day. I had a very long line of customers waiting. One man even yelled at me because I dared to ask if he wanted the meal or just a burger. He was unclear with his order. The manager was nowhere to be found, and so I was taking orders as well as pulling them up. After a few customers complained about the long wait, the manager decided to pop up. I asked her if she can please help me with the orders. She said I should just handle it. When I told her I couldn't, she insulted me in front of everyone. I told her I quit at that moment.

I left, and thankfully I found a higher paying, more stable job after that.