

History of the Jewish Board

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SWK 628 Social work program / Practice Evaluation

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Describing the Program

History of the Jewish Board

The Jewish Board was developed over 140 years ago to deliver services to the Jewish immigrant population, serving families and Children's services, providing care and support for the less fortunate (The Jewish Board, 2021). In all of New York City, presently there is over 75 locations around NYC and in Westchester; the Jewish Board is one of the largest human services in New York City that provides programs and services in Mental and behavioral health, trauma and recovery, ongoing care for all ages and stages of life (The Jewish Board, 2021). Reaches people from every walk of life; diverse cultures, ethnicities, religions, gender, sexual orientation and socioeconomic backgrounds, etc. (The Jewish Board, 2021). The mission of the Jewish Board, is to promote wellbeing, resilience and self- sufficiency for individuals and families, to ensure that those need can receive the services and resources needed to achieve their goals and have a life well live in the community (The Jewish Board, 2021) Some services and programs offered, Jewish COVID-19 response, support groups, early childhood, children/ teens housing, adult supportive housing, families shelter etc. (The Jewish Board, 2021).

Overview of the Program Clinical Licensed Social Work Services program

Evaluation Plan

The Jewish Board renders services for mental and behavioral health. The Jewish Board organization pilot 75 location In New York City. The program evaluated is situated in Brooklyn, residential facility serving 23 adult males and females, 15 young male adults, diagnosed with mental illnesses, behavioral health problems, medical issues, homelessness and drug addiction. The main office is located in the city of Manhattan. Services in Brooklyn at the residential home is Monday to Sunday 24 hrs. weekly with a team of professionals collaborating to deliver appropriate treatment and support for each client, anticipating that through treatment

plan, medications management, educational groups, outpatient treatment clinics, will be able to cope and manage their illnesses. Professionals that serve at this location; Social Worker, Milieu Counselors, ACT team, Directors, Supervisors, working daily to assess and implement the appropriate services that addresses the objectives and goals of each individual, enhancing lives to function daily.

General Mental Health Data

1 in 5 American adults will have a diagnosed mental health condition in any given year. Forty-six percent of Americans will meet the criteria for a diagnosable health condition sometime in their life and half of those people will develop conditions by age 14; The number of US adults with mental health is forty-four million (Mhanational.org, 2021)

Behavioral Health Clinical Licensing Social Work Services Program Evaluation Plan

Program Logic Model

Program	Staff	Program	Output	Short term Outcome	Intermediate	Long Term Outcome
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Input		activities			Outcome	
Evaluation Plan	Staff Directors Supervisors ACT team Counselors Case Assistant Porters Cook	Nutrition Psycho educational groups Individual counseling Community meetings Day Treatment clinics. Daily living activities Following up appointments	Client taught about the importance of their medications and good nutrition. Observing Clients Treatment plans, assessing if the set goals are working or not	Working with the clients continuously, assisting them to accomplish their goals Sharing information how they can cope and manage their health issues to function daily	Conversing with clients and encouraging them the importance of following up their treatment, to prevent illness reoccurrences.	Capability to monitor medications. Can go back out in society seek employment and education Avoiding too many hospitalizations. Preventing relapse. Awareness of sign and symptoms of illness. Can live on your own maybe with some assistance and function well. Mental health behavioral Clinical Licensed Social Work services Program

Program Consumers, Clients and Patients Served

The Jewish Board rendered serves to a large population in NYC, for almost 140 years presently serving 75. There are many locations; fourteen mental Health clinics and twenty-four satellites additional clinics, spread out in New York City working with individuals, couples, families and group therapy as well as evaluation, assessment and Medication management. Every year more than 1in 5 New Yorkers has symptoms of mental disorder, 1 in 10 adults and children experience mental health challenges (The Jewish Board, 2021). The clients pay for medical services through Medicare and Medicaid insurance for the purchasing of food some client is

given food stamps; two types of housing program are established for adults living with mental illness: The Jewish Board Apartment Treatment program and supportive housing. These facilities are a home like environment where care workers assist consumers to work on basic living skills and recovery goals to blend into the Community (The Jewish Board, 2021).

Characteristics of Program Staff

At this residential facility there is minimal staffing, working together to accomplish the goals implemented to meet the consumer needs, staff involved; 2 directors, 2 supervisors, 4 Milieu Counselors, a social worker, 5 case assistance, 3 case managers, a nurse, cook and 3 porters serving for 7 days 24 hours around the clock.

Program Cost / Funding

Program cost and funding was not discussed during my learning experience on the field.

Stakeholders

There are many contributors associated with the end results of the services offered to the mentally ill at the agency. Individuals who benefits are families and people who resides in the communities, who don't have to worry about their love ones on the street who can be a harm to themselves and society. Looking forward and hoping their families received the services they needed to improve their wellbeing. There are two categories of people that benefits from this program, young male adults from age 18-24. During these years they are trained and preparing in various areas that is necessary for survival before transition. Another group residing adults' male and female age 24 and up, who mental, medical illness, drug addiction and homelessness who stays at the facility for many years. The client in the program also benefit with the help of internal and external supportive, providing the suitable services in preparation for transitioning to live independently on their own. Social Security, Medicare and Medicaid and many systems are

involved and benefits from the program clients receives benefit entitlement to meet their basic needs. Workers are also a part of the process working and contributing to the welfare of the client and communities.

Program Goals & objectives

Mental Health Behavioral

- Goal: Medication Noncompliant

Objectives:

- Client having access to the medications
- Ensuring clients can afford to buy the medications, through their entitlements or out of pocket.
- Educating the client about the medications, through communication or reading materials.
- Client awareness of medication regime or schedule time.

Goal: Stress management

Objectives:

- Building rapport and trust with client, to talk about what causes the stress and how you cope.
- Creating a plan that can help to relieve stress.

- Talking to friends or family about how you feel
- Exercise – breathing in and out from 1 – 5 minutes
- Getting sufficient sleep
- Eating healthy

Purpose of the Evaluation

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The end result of this evaluation and research is to discover if the program implement for this population or client was effective. Did the goals and objectives met time period achieved, clients satisfied with the treatment received that was implement for the clients, is there progress or not, what can be done or implemented to continue the progress or what necessary changes should be done to best benefit the client. The data gathered will also help workers internally and externally involved to be knowledgeable of the effectiveness, the inputs of the program or what can be modify to obtain good results, and who can be added to improve progress.

Reference

Mental Health America (MHA), 2021. Retrieved from <https://mhanational.org/center-peer-support>.

The Jewish Board, 2021. Our program and services. Retrieved from <https://jewishboard.org/about-us/programs-services/>

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