

1.The six recommendations for gaining support for change were

- Find your natural allies.
- Avoid becoming identified with a particular political, ideological, or sectarian label.
- Listen to those who disagree.
- Put the victims first.
- Focus on values and vision, but be flexible on practice.
- Being aware of assumptions and stereotypes.

2.Coalition-building is strategic because they address the victim, offenders, communities, and officials. First, members of a locality are the best people to design local restorative programs. Involvement by people with diverse interests will generate creative ideas and build consensus. Second, proposals made by a coalition have more credibility than those urged by a single interest group.

3.

1. Allow every victim and offender to participate in an encounter program that offers a structured opportunity for victims, offenders, and others to meet, discuss the crime, and work out an acceptable agreement to make things right.
2. Expect offenders to pay restitution and make it possible for them to do so, meaning a few victims can expect to receive restitution in modern criminal justice systems.
3. Letting victims be parties in criminal cases, if they wish, to pursue restitution. They could be given legal standing to protect this interest; they should have the opportunity to be represented by attorneys at any stage at which their stake in restitution could be affected.
4. Provide every victim and offender the help they need to reintegrate as whole and productive community members because They may receive assistance from family or friends, but often their needs go beyond what those informal networks can provide.

4.The value of ongoing evaluation is good because it monitors how well they help achieve restoration of victims, offenders, and communities.