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Experience Communication Case Study Questions/Answers

1. Identify nonverbal behaviors that regulate turn taking within the team.
 - Whenever someone was done talking or about to finish their statement they'd either stare at the person they'd like to hear from next or say their name.
 - Ex: Victoria: So what do you suggest, Bill?
 - Ex: Jason: [He looks at Erika with a raised brow, and she nods]
2. Identify nonverbal behaviors that express relationship-level meanings of communication. What aspects of team members' nonverbal communication express liking or disliking, responsiveness or lack of responsiveness, and power?
 - Jason being at the head of the table implies some sort of power over the others.
 - The lack of solutions, eye contact and not letting go of his PDA suggests that Bill has some sort of disliking against his group.
 - Ex: Bill: I don't have suggestion. I'm just against using PowerPoint. [He doesn't look up as he speaks.]
 - Ex: Jason to Bill: "Are you with us on how we lead of in our presentation?" Bill: "Sure, fine with me. [He puts the PDA aside but keeps his eyes on it].
 - Victoria to Bill: "Would it be too much for you to cut off your gadget and join us in this meeting, Bill?". Bill to Victoria: "Would it be too much for you to quit hassling me?"
3. How do artifacts affect interaction between members of the team?
 - With Bill looking at his PDA most of the time it affected how he responded and sounded.
4. If you were the sixth member of this team, what kinds of communication might you enact to help relieve tension in the group?
 - If I was the sixth member on this team, I would use some vocal cues to ensue some sort of lighthearted feeling to readjust everyone's attention on the main reason we're having a meeting.