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Com 107 Introduction to Communications

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Experiencing Communication Case Study Lesson 9 Chapter 11

1. Classify each statement in the scenario as one of the forms of group communication (task, procedural, climate, egocentric). Is the balance among forms appropriate for a decision-making group?

- a. Each person in this group has their own specific form of group communication.

Thomas uses Task communication. He was the first person to bring up the topic

of the twenty-three applications. I would consider Davina as using procedural

communication. She began to guide the participation and direct the responses in

the right direction. Pat uses Climate communication by keeping the healthy

climate and providing jokes to get the group to laugh and keep the mood light.

Joyce also uses procedural communication. She, like Davina, helped guide the

dialogue in the right direction. I believe this decision-making group has the

perfect balance among the forms because they do not have an egocentric person

as a part of the group. Having someone in their group like that might turn off the

others from wanting to participate in this meeting. It is probably because they

would all fear whatever that person would have to say about them if they spoke

up.

2. Based on this discussion, does this group seem to have a single leader, or do different members provide leadership to the group?

- a. Based on this discussion, I am to believe Thomas is the leader of the group because he has the most seniority based on the fact that he was a part of the committee before. At the same time, you can tell he is open to new ideas and input from the other members of his group. Because they are all providing leadership in their own ways, Thomas is not in control rather he is guiding the group which suggests he is the main leader.
3. How do you perceive the interaction pattern between members? Does everyone seem to be involved and participating?
 - a. The interaction pattern between the members seems to have the perfect balance of respect and participation. They all have their individual inputs which were able to be discussed further to create the right definitions and meanings to each aspect of the criteria. With having this type of structure, not one person's input matters more than the others. They have all worked collectively in order to achieve their goal. This group possesses great synergy which allows them to work together flawlessly.
4. Are any of the potential values of group versus individual decision making evident in the discussion?
 - a. A potential value of group versus individual decision making evident in this discussion is the fact that they had a person who was able to reflect on the decision makings from last year. They were able to ask THomas to clarify what the committee did in the previous year which allowed the discussion over the clarity of the terms to occur. The discussion taking place is also a value in the instance on whether art is considered educational. The same instance also occurs in debating the funding for potential interests. The idea of bouncing ideas off one another is possibly considered the most valuable aspect in working in groups.

