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COM 107 Introduction to Communications

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Lesson 7 Chapter 8 Experience Communication Case Study

1. How does Mei-ying Yung's communication reflect her socialization in Chinese culture?
 - a. Mei-ying Yung's communication reflects her socialization in Chinese culture by being short and concise with her answers. In Chinese culture, they do not brag about getting good grades because that is expected from them. They would bring shame upon them and their family failing to do so. Also, the Chinese culture teaches humility from women and children. To go along with teaching humility, they also teach for young women and children to only speak when spoken to.

2. How could Mei-ying be more effective without abandoning the values of her native culture?
 - a. Mei-ying Yung could be more effective without abandoning the values of her native culture by being more outspoken. I believe part of living in a different culture also includes learning how the other culture works and communicating like them accordingly to a degree. Because she is in the middle of a job interview, she has to realize that Americans love to talk about themselves and talk very highly of themselves too. Mei-ying would benefit from opening up a little more and take credit for her accomplishments. She doesn't need to necessarily go all

out and say she is the smartest in the world, but she has to realize Americans do not value school as much as her culture does. This in turn would benefit her to help fit in and adapt to the new lifestyle.

3. What could enhance Barton Hingham's ability to communicate effectively with people who were raised in non-Western cultures?
 - a. Mr. Hingham could enhance his ability to communicate effectively with people who were raised in non-Western cultures by adjusting his expectations. Being raised in a Western culture, Barton Hingham was raised by certain rules to follow and values to live by. For example, boastfulness isn't as bad to him as it is to someone of Asian descent. Also confidence is found in the ability to talk about yourself and be proud of everything you do. This also does not reflect the same in an Asian community. Once Mr. Hingham realizes this, he could potentially understand that she is not going to boast about herself or act like what she does is extraordinary. If he needs to get a better understanding of her, he will need to ask more intricate questions that pertain specifically to her work. It would benefit Mr. Hingham in the long run if he realizes that not everyone's culture believes in the same values in life the same way the Western culture does.