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Be the Manager: Q&A

1. Output control helps identify problems at the work center. It helps attain the objective

   through observing the desired vs. actual output. Since in this scenario there will be three

   different teams teams (web design, web hosting, and programming), in-depth training should

   be implemented for each team, relating to each of their assignments, and good

   communication among each team is essential.

2. In regards to behavior control, focus should be placed on the individual team members. They

   must be encouraged and kept up with through proper coordination, direction, and good

   interactions within the team members and organization.

3. I would help managers develop a culture to promote high team performance by encouraging

   teamwork, constant communication, weekly meetings, and trying to help upkeep a positive

   and non-discriminatory work environment. Organization culture must be very positive and

   work-efficient!