

SPECIFIC ACTION/STEP	NECESSARY RESOURCES
RUN OBS REPORT	DMS REPORTING SYSTEM
CREATE OBS PLAN WHICH INCLUDES MONTHLY REDUCTION GOALS	OBS REPORT
CREATE EXTERNAL RESOURCES THAT WILL HELP OUTSOURCE THE PARTS	EBAY, WHOLESALERS, 3RD PARTY OBS COMPANIES
USE GM CREDIT TO RETURN OBS PARTS	GM RETURN CREDITS

WHO IS ACCOUNTABLE	EXPECTED RESULT
PARTS MANAGER	IDENTIFY TOTAL VALUE AND ITEMIZED PARTS LIST.
PARTS MANAGER	A MONTHLY KPI THAT CAN BE PROGRESSED AND MONITORED
PARTS COUNTER AND MANAGER	ADDITIONAL OPPORTUNITIES TO MARKET OBS PARTS
PARTS COUNTER AND MANAGER	CONTRIBUTE TO THE REDUCTION OF OBS WHILE MINIMIZING WRITE-OFF OR DISCOUNTING

EXPECTED COMPLETION DATE	ACTUAL COMPLETION DATE
May-23	
May-23	
Jun-23	
Dec-23	