

C/W R.O.	PART DESCRIPTION	ADVISOR NAME	PAID IN FULL	DATE ORDERED	DATE ARRIVED	DATE CUST NOTIFIED	APPT DATE	TOTAL DAYS ON SHELF	COST \$	RETURN TO OE DATE	PUT IN STOCK DATE	Maleka Rajani/ N421/ HIGH RIVER TOYOTA
W/ 5114	AIR BAG ASSEMBLY KIT	SHAYLEN	0	4/20/2022	4/21/2022	CONTACTED 4 TIMES		393	113.39	5/24/2023		
C/6080	TRANSMITTER SUB ASSY	SHAYLEN	0	6/3/2022	6/4/2022	CONTACTED 2 TIMES		349	172.33	5/24/2023		CUSTOMER OUT OF COUNTRY WILL CALL BACK
W/4925	WIRE RR DOOR 1	SHAYLEN		7/22/2022	7/23/2022	CONTACTED 3 TIMES		300	169.95		5/15/2023	
W/4925	WIRE FLOOR NO.7 KIT	SHAYLEN		8/19/2022	8/20/2023	CONTACTED 3 TIMES		272	105.01		5/15/2023	
W/4925	INFLATOR ASSY KIT	SHAYLEN		8/19/2022	8/20/2022	CONTACTED 3 TIMES		272	71.88		5/15/2023	
W/4925	WIRE RR DOOR NO 2	SHAYLEN		7/22/2023	10/7/2022	CONTACTED 3 TIMES		224	141.23		5/15/2023	
INT/256055	LAMP ASSY STOP CTR	MITCH		5/4/2022	9/23/2022	CONTACTED 3 TIMES		238	161.34		5/15/2023	
W/9123	WIRE FR DOOR LH	SHAYLEN		10/26/2022	10/27/2022	10/30/2022	5/26/2023	204	15.07			CUSTOMER MISSED APPOINTMENTS A FEW TIMES
APPT/9344	ACTUATOR ASSEMBLY D	RASHAAD		11/4/2022	11/7/2022	CONTACTED 3 TIMES			513	5/24/2023		
RO/260541	VALVE SUB ASSEMBLY	SHAYLEN		11/7/2022	11/9/2022	11/8/2022		190	187	5/24/2023		
RO/260725	DOOR EDGE FILM	RASHAAD		11/21/2022	11/22/2022	WRONG ORDER		179	25		5/15/2023	
RO/261292	WHEEL DISC	MITCH		12/7/2022	12/30/2022	CONTACTED 3 TIMES		141	392.72		5/15/2023	
APPT/11347	INFLATOR ASSY KIT	TOMMY		12/30/2022	01/05/2023	CONTACTED 3 TIMES		135	71.88		5/15/2023	
APPT/52974	BOOT KIT INBOARD/ OU	TOMMY		1/2/2023	1/5/2023	CONTACTED 3 TIEMS			110.26	5/24/2023		
APPT/11347	CLIP, FRONT PILLAR G	TOMMY		12/30/2022	1/5/2023	CONTACTED 3 TIMES			4.35		5/15/2023	
C/10231	TAILGATE LOCK	SHAYLEN		1/3/2023	1/5/2023	1/11/23, 2/7/23		134	190			CUSTOMER AWAY WILL CALL BACK
W/10496	BLOCK HEATER	MARIAH		1/19/2023	2/1/2023	CONTACTED 3 TIMES		107	172	5/24/2023		
W/10195	BLOCK HEATER	MITCH		2/15/2023	2/16/2023	CONTACTED 3 TIMES		92	172	5/24/2023		
C/10395	CROSS BARS	TOMMY		2/27/2023	2/28/2023	CONTACTED 3 TIMES		80	310		5/15/2023	
C/53446	SHIELD FRONT SEATS	TOMMY		3/9/2023	3/10/2023	CONTACTED 3 TIME		70	117.03	5/24/2023		
									3215.44			

iting 30 days 25% return fee, 6 months 15% after a year 5% maximum return period 2 years

Print this out and bring to parts class. Write your name, class # and brand on the top right.	Please add up the cost of all parts that are entered into column "J"
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PLEASE POST THE OLDEST SOP'S FIRST

Please place this into your class site drop box called 20 SOP Exercise when completed