Financial Management Objective Homework

Student Class # Kevin Gordon **Name:** 322 **Academy**

I plan to accomplish the following objective March 20th 2017 ***by our next class on:***

Provide the relevant composite data

Department	Month	Page	Column
Service	Jan	32	2

Action plan for achieving objective
What is the area of focus?
Effective Labor Rates increase along with Hrs per R.O up to 2.0 as Goal, Gross as percentage to 70% One additional Focus area is the Waste Management of Tech Time
What is the proposed plan? How will you achieve it? **Service Aisle Awareness training on greeting in aisle with cart for quick washer fill and battery test.** **Decrease tech wait times at parts and with minimizing tech distractions by outside and inside influences**
How will you track your progress? What measurements, KPI's? How often will you track?
Weekly meetings using a custom excel sheet with Service Manager and Corporate Service Director for tracking the numbers. Weekly meetings with Advisors for training and numbers acknowledgement Effective labor by week and CSI on Individual Monthly Sheets along with gross as percentage
Who are the employees that will be involved, or impacted? Will they

require training or assistance?
GM, Serv Manager , Service Director ,Service Advisors Training is to be weekly and ongoing
Is there a cost, or estimated cost for implementation? **No cost. Process driven and in house training**
Projected date of completion? Implementation started mid Jan 2017 **This will be a ongoing process with no setl date of completion**

Jan.	Feb.	March	April	May	June
July	Aug.	Sept.	Oct.	Nov.	Dec.