

C/W R.O.	PART DESCRIPTION	ADVISOR NAME	PAID IN FULL	DATE ORDERED
C-60876	Key Fob	Counter Sale	YES	01/05/2023
W-196387	Rear Pads	BUENAVENTURA,JAMES	NO	12/15/2022
W-197367	Light Assembly	LACROIX,DAVE	NO	01/24/2023
W-197430	Fuel Cap	ROSZL,VANESSA	NO	01/26/2023
W-197418	Catalytic Converter	LACROIX,DAVE	NO	01/26/2023
W-197522	Fuel Injectors	LACROIX,DAVE	NO	01/30/2023
C-61243	Mirror Assembly	Counter Sale	YES	01/02/2023
W-196387	Trunk Plug	Counter Sale	YES	01/31/2023
C-61208	Light Assembly	Counter Sale	YES	01/31/2023
W-197579	Bypass Solenoid	LACROIX,DAVE	NO	02/01/2023
W197603	Moulding Assembly	ROSZL,VANESSA	NO	02/02/2023
C-61304	L/F Door Moulding	Counter Sale	YES	02/06/2023
W-197743	Drive Shaft	DIBACCO,MARCO	NO	02/07/2023
C-61302	Head Light Bulb	Counter Sale	YES	02/07/2023
W-195392	Front Wheel Bearing	DIBACCO,MARCO	NO	02/08/2023

Print this out and bring to parts cl

PLEASE POST THE OLDEST SOP'S FIRST

Please |

DATE ARRIVED	DATE CUST NOTIFIED	APPT DATE	TOTAL DAYS ON SHELF
Jan 6th 2023	Customer notified second key was in-Jan 6th		34
Jan 12th 2023	LMSG, email & text since Jan.13 no answer back yet		27
Jan 25th 2023	01/25/2023-Text and Email Sent/Phone Call	02/14/2023	20
Jan 27th 2023	LMSG, email & text since Jan.30 no answer back yet		14
Jan 27th 2023	LMSG, email & text since Jan.29 no answer back yet		13
Jan 31st 2023	JAN.31/2023-Phone/Email/Text	02/13/2023	13
Feb 2nd 2023	Customer notified and booked Appt Via Phone	02/14/2023	13
Feb 1st 2023	Customer notified on Feb 1st and picking up part		10
Feb 1st 2023	Customer notified and picking up part-Text	02/13/2023	8
Feb 2th 2023	LMSG, email & text since Feb.3 no answer back yet		6
Feb 3rd 2023	Left a message for customer on Feb 3rd-Phone		7
Feb 7th 2023	Customer notified on Feb 7th and picking up part		3
Feb 8th 2023	LMSG, email & text since Feb.8 no answer back yet		1
Feb 8th 2023	Feb 9th customer was called her part arrived	02/10/2023	1
Feb 9th 2023	02/09/2023-Phone Call-Customer Calling Back	02/15/2023	1

class. Write your name, class # and brand on the top right.	Please add up t
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place this into your class site drop box called 20 SOP Exercise when completed

COST \$	RETURN TO OE DATE	PUT IN STOCK DATE	Name: Shamil Becharbhai
\$169.81	No Return	Jan 6th 2023	Class: N417
\$106.04	Jan 30th 2023	Jan 12th 2023	Brand: Honda
\$1605.80	Feb 12th 2023	Jan 25th 2023	
\$20.42	Jan 30th 2023	Jan 12th 2023	
\$1,427.02	Feb 14th 2023	Feb 14th 2023	
\$918.00	Feb 18th 2023	Jan 31st 2023	
\$432.72	No Return	Feb 2nd 2023	
\$9.67	No Return	Feb 1st 2023	
\$15.14	No Return	Feb 2nd 2023	
\$289.39	Feb 20th 2023	Feb 2th 2023	
\$74.38	Feb 21st 2023	Feb 3rd 2023	
\$17.43	No Return	Feb 7th 2023	
\$548.13	Feb 26th 2023	Feb 8th 2023	
\$18.67	No Return	Feb 8th 2023	
\$297.53	Feb 27th 2023	Feb 7th 2023	
\$4,046.82			

the cost of all parts that are entered into column "J"