

Service Department Sales And Gross (Labor Only)

Category	Sales	Gross	% of Sales	%Sales Contribution
Customer Car	\$ 219,649	\$ 180,252	82.06%	42.73%
Customer Truck			0%	0%
Customer Other			0%	0%
Warranty	\$ 56,721	\$ 40,025	70.56%	11.04%
Warranty Other			0%	0%
Internal	\$ 237,617	\$ 207,285	87.23%	46.23%
NVI / Road Ready			0%	0%
Adj. Cost Of Labor			0%	0.00%
Total	\$ 513,987	\$ 427,562	83.19%	100.00%

I AM USING YEAR-TO-DATE NUMBERS AS OF 12/31/22

Service Department Profit Centering

Expense Category	Dollar Amount			Profile
Department Gross	\$	359,999	% of Gross	
Variable Expense	\$	176,174	48.94%	
Selling Expense			0.00%	
Personnel Expense	\$	49,162	13.66%	
Semi-Fixed Expense	\$	81,735	22.70%	
Fixed Expense	\$	81,937	22.76%	
Unallocated Expense			0.00%	
Dealer's Salary			0.00%	
Total Expenses	\$	389,008	108.06%	
Net Profit	\$	(29,009)	-8.06%	



NADA ACTUAL SERVICE ANALYSIS

Performance

	<i>Labor Sales / Month</i>		<i>Hourly Labor Rate</i>		<i>Hours Billed</i>
Customer Car*	\$ 219,649	÷	135.00	=	1627.0
Customer Truck*		÷		=	0.00
Customer Other*		÷		=	0.00
Warranty	\$ 56,721	÷	95.00	=	597.1
Internal	\$ 237,617	÷	135.00	=	1760.1
New Vehicle Prep		÷		=	0.00
Total	\$ 513,987				3984.2

POTENTIAL

$$\begin{array}{r}
 \boxed{\$ 513,987} \div \boxed{3984.22} = \boxed{\$ 129.01} \\
 \text{Total labor sales for month} \quad \text{Total hours billed} \quad \text{Effective Labor Rate}
 \end{array}$$

$$\begin{array}{r}
 \boxed{5.00} \times \boxed{8} \times \boxed{25} = \boxed{1,000.0} \\
 \text{\# Service mechanical technicians} \quad \text{\# Hours/Day} \quad \text{Working Days/Month} \quad \text{Clock Hour A}
 \end{array}$$

$$\begin{array}{r}
 \boxed{1,000.0} \times \boxed{\$ 129.01} = \boxed{\$ 129,006} \\
 \text{Clock Hours Available} \quad \text{Effective Labor Rate} \quad \text{Labor sales potential}
 \end{array}$$

How proficient are your technicians ?

$$\begin{array}{r}
 \boxed{3,984.2} \div \boxed{12,000.00} = \boxed{33.20\%} \\
 \text{Hours Billed} \quad \text{Hours Available} \quad \text{Tech Proficiency}
 \end{array}$$

Customer labor divide by the Customer Effective Labor rate from the R. O. Analysis

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FACILITY POTENTIAL	
Number of Bays	10
	x
Number of Days	25
	x
Number of Hours	8
	x
Effective Labor Rate	129.01
FACILITY POTENTIAL	\$ 258,020

FACILITY UTILIZATION	
Total Labor Sales	\$ 513,987
	÷
Facility Potential	\$ 3,096,240
	<i>equals</i>
FACILITY UTILIZATION	16.60%

ANNUAL FACILITY POTENTIAL

\$ 3,096,240