

Follow a part exercise: (stock order)

- Order drops
- Sort the shipment for stock or special order
- Customer orders - Scan all parts in to build the special order report – built from packing slip list
- Stock orders - Scan in the part and then put it in correct bin

Exact Part:

- This particular part was a water pump
- The status was active
- 12 month demand was 6
- The shipping document then goes to parts manager from shipping/receiving
- The parts manager then reconciles the billing statement with the shipping document
- He then approves it and files it in that month and sends the invoice to the office manager
- She then posts the invoice to the general ledger

Follow a part exercise: (outside purchase with intention of installing on customer vehicle)

- Created separate SOP label
- Receipted part in – it was not able to be scanned
 - Part came in with old part number, so looked it up and assigned the superseded part number to it
 - Enter into Reynolds the new information for the part
 - Re-scan item and everything populates (RO#, Order#, Date Receipted)
- Write RO# on invoice
- Then goes to staging area – after printing special order parts report
- Enter it into the RO/invoice. This step lets everyone know that part is here (outstanding order list)
- Then we sent an email to parts counter people and advisors to let everyone know part is here (this is really just doubling up on the communication)
- Next it went to the staging area. Counterperson pull from there to give to tech. (in this case, the counterperson literally came back to get the part not 2 minutes after it was invoiced in and email sent)