

Fixed operations Meeting Wednesday May 25, 2022

Plan to arrive by 2:45pm

3:00pm to 5:30pm

Agenda:

Meet and greet : (10:00 minutes)

Go around the room and introduce yourself

Who are you and years of experience (plan) (Kevin help me)

Total #_____

1.Staffing: adding Techs/Service/ advisors and future growth (why?) (20:min)

2.Warranty labor rates & parts mark ups (how often?) what are we in (20:00 min)

3.Hourly vs Hybrid express lane techs & helper tech pay plans (15:00 min)

4.Parts Obsolescence (guidelines whats the goal ?) (20:00 min)

5.Sop what's your process for special order parts in your store (bring a copy be willing to explain?) (15:00 min)

6.Parts and service trackers (why?) (15:00 min) HAVE A PLAN!

Each store obstacle (30:00 min)

Open floor (10 /15 min)

Thank you for attending & participating in the meeting!

Tim Doyle