



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

How to manage and increase technician productivity, efficiency and proficiency

2. What would you like me to bring back to the workplace as a result of this training?

Tools to improve above-

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

Team meeting with technicians / writers

4. How will what I learn be integrated into day-to-day work upon return?

Daily productivity Board  
(In hallway) Incentive  
for technicians.