



Professional Series Pre-Course Work

*Interview your Direct Supervisor in order to answer the following questions.*

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

MANAGE EFFICIENTLY THE PARTS DEPT

2. What would you like me to bring back to the workplace as a result of this training?

TOP KPI AND DEPT PROCESS'S TO BETTER MANAGE PARTS SUPPLY.

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

WORK TO A COMMON GOAL OF SUCCESS IN MANAGING PARTS SUPPLY

4. How will what I learn be integrated into day-to-day work upon return?

IMPLEMENT THE PROCESS'S THAT WILL EFFECTIVELY MANAGE PARTS



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5. In your role as a Direct Supervisor, what three things challenge you the most?

1. MANAGING PEOPLE
2. HOLD TEAM MEMBERS ACCOUNTABLE
3. CREATE INDIVIDUAL DAILY PROCESS'S

Self-reflect on the following question:

1. What is my purpose for attending this course?

TO BETTER UNDERSTAND THE PARTS DEPT AND HOW TO MANAGE EFFICIENTLY.

Thank you for your participation! See you in the course.