

Service Department Sales And Gross (Labor Only)

Category	Sales	Gross	Gross as % of Sales	%Sales Contribution
Customer Car	\$ 25,813	\$ 17,390	67.37%	48.79%
Customer Truck			0%	0%
Customer Other			0%	0%
Warranty	\$ 4,100	\$ 2,836	69.17%	7.75%
Warranty Other			0%	0%
Internal	\$ 22,991	\$ 14,254	62.00%	43.46%
NVI / Road Ready			0%	0%
Adj. Cost Of Labor			0%	0.00%
Total	\$ 52,904	\$ 34,480	65.17%	100.00%

Service Department Profit Centering

Expense Category	Dollar Amount	% of Gross	Profile
Department Gross	\$ 34,592		
Variable Expense		0.00%	
Selling Expense		0.00%	
Personnel Expense	\$ 85,326	246.66%	
Semi-Fixed Expense	\$ 19,596	56.65%	
Fixed Expense	\$ 24,730	71.49%	
Unallocated Expense		0.00%	
Dealer's Salary		0.00%	
Total Expenses	\$ 129,652	374.80%	
Net Profit	\$ (95,060)	-274.80%	



NADA ACTUAL SERVICE ANALYSIS

Performance

	Labor Sales / Month		Hourly Labor Rate		Hours Billed
Customer Car*	\$ 25,813	÷		=	0.00
Customer Truck*		÷		=	0.00
Customer Other*		÷		=	0.00
Warranty	\$ 4,100	÷		=	0.00
Internal	\$ 22,991	÷		=	0.00
New Vehicle Prep		÷		=	0.00
Total	\$ 52,904				0.0

POTENTIAL

<input style="width: 100%;" type="text" value="\$ 52,904"/>	\div	<input style="width: 100%;" type="text" value="0.00"/>	$=$	<input style="width: 100%;" type="text" value="\$0.00"/>	
Total labor sales for month		Total hours billed		Effective Labor Rate	

<input style="width: 100%;" type="text"/>	\times	<input style="width: 100%;" type="text"/>	\times	<input style="width: 100%;" type="text"/>	$=$	<input style="width: 100%;" type="text" value="#VALUE!"/>
# Service mechanical technicians		# Hours/Day		Working Days/Month		Clock Hour A

<input style="width: 100%;" type="text" value="#VALUE!"/>	\times	<input style="width: 100%;" type="text" value="\$0.00"/>	$=$	<input style="width: 100%;" type="text" value="#VALUE!"/>	
Clock Hours Available		Effective Labor Rate		Labor sales potential	

How proficient are your technicians ?

<input style="width: 100%;" type="text"/>	\div	<input style="width: 100%;" type="text"/>	$=$	<input style="width: 100%;" type="text" value="0.00%"/>	
Hours Billed		Hours Available		Tech Proficiency	

Customer labor divide by the Customer Effective Labor rate from the R. O. Analysis

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FACILITY POTENTIAL	
Number of Bays	<input type="text"/>
	x
Number of Days	<input type="text"/>
	x
Number of Hours	<input type="text"/>
	x
Effective Labor Rate	<input type="text"/>
FACILITY POTENTIAL	#VALUE!

FACILITY UTILIZATION	
Total Labor Sales	\$ 52,904
	÷
Facility Potential	#VALUE!
	<i>equals</i>
FACILITY UTILIZATION	0.00%