

| <p style="text-align: center;">STRENGTHS</p> | <p style="text-align: center;">WEAKNESSES</p> |
|---|---|
| <p style="text-align: center;">OPPORTUNITIES</p> <ul style="list-style-type: none"> □ Team □ Customer Service □ Facility □ Community Involvement □ Company Benefits □ Training □ Company Operation as a Whole □ Management & Ownership □ Market Area □ Customer Base | <p style="text-align: center;">THREATS</p> <ul style="list-style-type: none"> □ Laziness □ Communication □ Work Environment □ Car Wash □ Pay □ Hour Distribution □ Dispatching □ Parts □ Personnel □ Performance □ Employee Dissatisfaction |