



Financial Management Objective Homework

Student Class # Brian Weiss
Name: 323 **Academy**

I plan to accomplish the following objective our next class on:
April 3
by

Provide the relevant composite data

Department	Month	Page	Column
service	2	30	7

Action plan for achieving objective
What is the area of focus? I am going to focus on service.
What is the proposed plan? How will you achieve it? We are currently working on raising our warranty pay. We have already raised our internal rate. We are using the composite to track our progress.
How will you track your progress? What measurements, KPI's? How often will you track? We are going to be watching our effective labor rate. We will also be tracking technician efficiency. I am going to monitor this monthly.
Who are the employees that will be involved, or impacted? Will they require training or assistance? The service manager and I will be looking at this monthly. We will also be communicating with the controller to see any areas that we can improve.

Is there a cost, or estimated cost for implementation?

This should not cost us anything at this moment. This is mostly a policy issue and just getting things where they need to be.

Projected date of completion? September 2017

Jan.	Feb.	March	April	May	June
July	Aug.	Sept.	Oct.	Nov.	Dec.