



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

- 1) Deeper understanding of the role supervisor.
- 2) Difference between Manager / Leader
- 3) Higher understanding of the word "Professional"

2. What would you like me to bring back to the workplace as a result of this training?

- 1) Suggestions for improvements
- 2) "Best" practice ideas -
- 3) Ways to improve the Service Write up

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

We will openly share & Adapt Best Practice ideas.

4. How will what I learn be integrated into day-to-day work upon return?

We will discuss Anthony's Best practices and implement them as needed.



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5. In your role as a Direct Supervisor, what three things challenge you the most?

- 1) Hiring
- 2) Capacity -
- ③ Training -

Self-reflect on the following question:

1. What is my purpose for attending this course?

Thank you for your participation! See you in the course.