



Financial Management Objective Homework

**Student
Class #**

RANDY DESHLER

Name:

N323

Academy

***I plan to accomplish the following objective
our next class on:***

April 3 rd

by

**Provide the relevant
composite data**

Department	Mont h	Page	Colum n
SERVICE	APRI L		

Action plan for achieving objective
What is the area of focus? Trying to improve the down time in the service department to help increase the mechanics available hours to work per day.
What is the proposed plan? How will you achieve it? Attempt to eliminate down time for mechanics during the day. Get with the mechanics and evaluate the daily tasks that are taking time away from them actually working on the vehicles. Try to eliminate some of those tasks or assign them to someone else to kill the dead time for the mechanic. We will try and eliminate the down time waiting at the parts desk to verify parts availability and pricing. We are going to have the parts personnel come out to the mechanics and retrieve the RO's and bring the parts directly to the mechanics.
How will you track your progress? What measurements, KPI's? How often will you track? We will take 4 mechanics and track the hours per day of work that they are closing. We will implement the new processes and track their current hour's vs 1 month ago and see if they are able to pick up additional time with eliminating certain tasks during the day. We will track the results weekly and verify the increase or decrease in hours per

RO closed each day.
Who are the employees that will be involved, or impacted? Will they require training or assistance?
All the parts and service personnel. No additional training is needed just to revamp the processes.
Is there a cost, or estimated cost for implementation? No additional cost for the program just to re-train the appropriate people about the new process.
Projected date of completion? We are going to start tracking at the end of March and see what the results look like.

Jan.	Feb.	March	April	May	June
July	Aug.	Sept.	Oct.	Nov.	Dec.