



## Financial Management Objective Homework

**Student  
Class #**

Victor U. Moreno
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**Name:**

331
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**Academy**

***I plan to accomplish the following objective  
our next class on:***

Recommend New Management for Service
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**by**

**Provide the relevant  
composite data**

Department	Month	Page	Column
Service	oct		

<b>Action plan for achieving objective</b>	
<b>What is the area of focus?</b>	Service department continued under performance.
<b>What is the proposed plan? How will you achieve it?</b>	Recommend to GM that we should hire new management in the service dept. with more experience in order to help improve numbers.
<b>How will you track your progress? What measurements, KPI's? How often will you track?</b>	Will track KPI including effective labor rate, total hours utilized in the shop, and factory CSE.
<b>Who are the employees that will be involved, or impacted? Will they require training or assistance?</b>	GM along with other dept heads will be involved. Service advisors and Technicians will be the most impacted by this change.
<b>Is there a cost, or estimated cost for implementation?</b>	No additional cost projected.
<b>Projected date of completion?</b>	<b>November, 01 2017 (but will monitor for six months)</b>

<b>Jan.</b>	<b>Feb.</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>
<b>July</b>	<b>Aug.</b>	<b>Sept.</b>	<b>Oct.</b>	<b>Nov.</b>	<b>Dec.</b>